

EnrichMoney Main Launch Campaign

Terms and Conditions

A. Duration

1. EnrichMoney Main Launch Campaign ("Campaign") is organized by Enrich by Malaysia Airlines Berhad ("MAB"), ("Organiser"), and will run from **17 March 2023** (12:00AM, Malaysian time) to **30 June 2023** (11:59PM, Malaysian time) ("Campaign Period").

B. Eligibility

1. Any person who has fulfilled the criteria below is eligible to participate in this Campaign ("Cardholder(s")):
 - a. New/Existing Enrich Member who has signed up and onboarded EnrichMoney ("Sign Up");
 - b. Performed an initial top-up of a minimum RM100 to EnrichMoney wallet ("Top Up")
 - c. Spend a minimum of **RM 3,000** on retail spend, online purchases, mobile reload or utility payment via the EnrichMoney mobile application ("Qualifying Spend") with EnrichMoney Visa Prepaid Card throughout the Campaign Period
2. The first 1,000 EnrichMoney Cardholders who have fulfilled the criteria above within the Campaign Period will be rewarded with Offer 1 below and, the Top 3 spenders among the 1,000 Cardholders will receive an extra reward as stated in Offer 2 below.

C. Campaign Offer

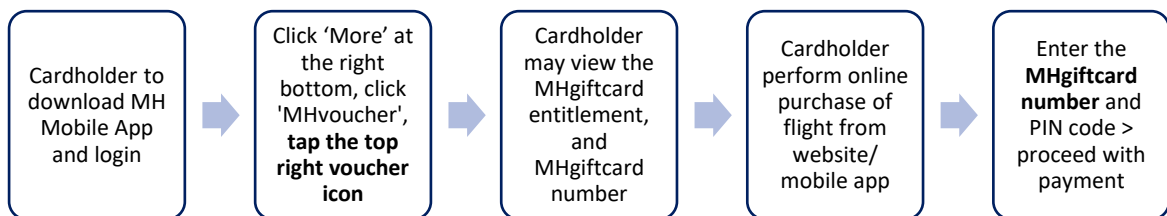
Offer 1: MHgiftcard worth RM 50 ("MHgiftcard")

- a. The first 1,000 eligible EnrichMoney Cardholders who spend a minimum RM 3,000 on retail spend, online purchases, mobile reload or utility payment via the EnrichMoney mobile application ("Qualifying Spend") with EnrichMoney Visa Prepaid Card will receive one **(1) RM50 MHgiftcard**.
- b. MHgiftcard will be valid for a period of one (1) year from the Date of Issuance. The MHgiftcard must be utilized prior to or on the Expiration Date, after which, the MHgiftcard shall be invalid. No refunds or credit note shall be issued for unused value amount of the MHgiftcard.
- c. This Campaign is **not** applicable for cash type transactions, balance transfer, in-app transactions such as currency exchange and remit, annual fee, late payment charges, reversals, disputed or fraudulent transactions and other fees & charges.

- d. The MHgiftcard once issued is non-refundable and cannot be paid out in cash, or transferred against value, under any circumstances. It will also not be replaced if lost or stolen. Any further sale of the MHgiftcard shall not be permitted.
- e. The MHgiftcard can be used multiple times for the value stated within its validity period until the total value of the MHgiftcard has been fully used or redeemed.
- f. MHgiftcard cannot be redeemed for the purchase of another MHgiftcard.

Redeem your MHgiftcard

- a. MHgiftcard is a new form of payment that can be used for flight booking and service purchase only on MH website and mobile application, with exception of bookings with Travel Insurance, Book Now Pay Later, Promo Code and Multi-currency Payment (MCP).
- b. The Cardholder will receive the MHgiftcard in the MH Mobile App within **ten (10) working days** after the Cardholder has completed the Sign Up, Top Up and minimum spend of RM 3,000.
- c. MHgiftcard can only be used or utilised for online purchase of flight ticket(s) from <https://www.malaysiaairlines.com> and on Malaysia Airlines Mobile App. Cardholder cannot book or purchase any package(s) or other stand-alone services other than flight(s) on the aforementioned platform.



- d. To redeem the MHgiftcard, you are required to enter the assigned MHgiftcard number (as shown in MH mobile app) and PIN code in the respective fields before proceeding with the payment page.
- e. Applicable for Malaysia Airlines and MASwings operated flights, codeshare & interline partners flights that are available on the Malaysia Airlines website and Mobile App.
- f. The redemption of the MHgiftcard may be restricted for specific days, known as blackout dates. If you have the departure or the arrival date on any one of these dates, you will not be able to utilise your MHgiftcard

for that specified period. This blackout dates can be verified in the Check Balance section on <https://vouchers.malaysiaairlines.com>

- g. Utilization of the MHgiftcard must be either full redemption or combination of MHgiftcard and payment card or other accepted MHgiftcard. Payment by credit card or other accepted MHgiftcard is required for any purchase more than the MHgiftcard value.
- h. The MHgiftcard is not applicable for Enrich points redemption booking.
- i. The MHgiftcard cannot be used for bookings made via Contact Centre, ticket offices, travel agents or any other ground channels.
- j. The MHgiftcard cannot be used to pay for a date and/or flight change on Malaysia Airlines website and mobile application.
- k. For further information on MHgiftcard, please visit [MHgiftcard website](#) and other general [MHgiftcard Terms & Conditions](#) apply.

Offer 2: Additional 50,000 Enrich points for the Top 3 Spenders

- a. Over and above to Offer 1, the Top 3 spenders among the first 1,000 EnrichMoney Cardholders will receive an additional fifty thousand **(50,000) Enrich Points** each, in their respective Enrich accounts.
- b. The Enrich Points received in the Enrich account shall be valid for a period of one (1) year only from the month and year it is credited and will be subject to other [Enrich Terms & Conditions](#).
- c. The Top 3 spenders will be finalised after the end of Campaign, and the 50,000 Enrich Points will be credited into the respective Enrich account. Decision to the 3 Top spenders will be based on merit as the highest spender and will not be open for any dispute. The decision is final.
- d. The Enrich Points awarded to Enrich Members are not transferable, redeemable for cash or exchangeable for any other gift whether in part or in full.
- e. Enrich Members shall settle any claim, dispute or question arising in connection with the redemption of the Enrich Points directly with Enrich.
- f. Should any dispute arise, the decision by Organiser, will be final. The Organiser reserves the right to forfeit the Enrich Points based on its sole and absolute discretion.

- g. Enrich by Malaysia Airlines has the absolute right to cancel the Enrich membership account if such member has attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.

D. General Terms

1. The EnrichMoney Cardholder(s) is bound by the [Cardholder Agreement](#)
2. Other general EnrichMoney [Terms and Conditions](#) apply.
3. All transportation, accommodation, personal costs and/or any other costs and/or related expenses that are incurred to attend/participate in this Campaign and to redeem the Prize are the sole responsibility of the Enrich Members.
4. MAB reserves the right to use, reproduce, edit, and distribute materials submitted for this Campaign for publication and/or display in any media format and any media channels without obtaining further prior permission and payment of any fees or royalty to the Enrich Member.
5. MAB reserves the right to use the Winner's name, images, comments, materials relating to this Campaign and the results of this Campaign for the purpose of any announcement or promotional or marketing purposes in any media format and any media channels without any fee being paid. The Enrich Member shall hold MAB free and harmless from any claims and/or liabilities whatsoever resulting from the usage or the reproduction of the submitted materials by MAB. This clause shall survive the expiration of this Campaign Period.
6. MAB, at its sole and absolute discretion, reserves the right to disqualify any Enrich Member and revoke or forfeit any Prize at any stage of the Campaign without prior notice if:
 - a. The Enrich Member is not an eligible Participants;
 - b. The Enrich Member fails to fully comply with the Terms and Conditions stipulated herein;
 - c. Entries are incomplete;
 - d. The Enrich Member breaches any of the Terms and Conditions or other rules and regulations of the Campaign or violates any applicable laws or regulations;
 - e. MAB has, at its sole discretion, any reason whatsoever to believe that such Enrich Member has attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.
 - f. Enrich Members having two or more accounts registered under pseudo names for the purpose of earning the Enrich points.
7. MAB's decision on matters relating to the Campaign (including, but not limited to the selection of the Winner) shall be final and absolute. No discussion, correspondence, enquiry, appeal, or challenge by any of the Enrich Members in respect of any decision of MAB shall be entertained.
8. Prizes must be collected in accordance with the mode to be specified by MAB, at its sole and absolute discretion, upon notification of any winnings. Failure to adhere to the mode of collection and within the stipulated time period will result in forfeiture of the Prizes and the Winner shall have no claim whatsoever against MAB, its affiliates, subsidiaries, agents, employees, representatives, retailers, distributors, dealers as well as its advertising, creative, media, digital, design and other creative agencies of MAB, in the event of forfeiture thereof.

9. Notwithstanding the above, MAB is entitled to replace the Prize with other prizes of similar value at any time without any prior notice.
10. MAB, its affiliates, subsidiaries, agents, employees, representatives, retailers, distributors, dealers as well as its advertising, creative, media, digital, design and other creative agencies of MAB, shall not be liable for any loss or damage whatsoever suffered (including but not limited to loss of opportunities and any indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from participation in this Campaign.
11. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia.
12. All rights and privileges herein granted to MAB are irrevocable and not subjected to rescission, restraint, or injunction under any and all circumstances. Under no circumstances shall the Enrich Member have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.
13. MAB reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
14. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions, or representations contained in any other promotional materials advertising the Campaign.
15. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
16. By virtue of an entry to the Campaign, the Enrich Members signify their absolute and unconditional acceptance and agreement to all the Terms and Conditions stipulated herein.
17. MAB reserves the right to cancel, terminate or suspend the Campaign without any prior notice. For the avoidance of doubt, any cancellation, termination, or suspension by MAB of the Campaign shall not entitle the Enrich Members to any claim or compensation against MAB, its agents, and employees for any and all losses or damages suffered or incurred by the Enrich Members as a direct or an indirect result of the act of cancellation, termination, or suspension thereof.
18. MAB will not be held responsible for any typographical errors or misprint under these Terms and Conditions.