

TERMS AND CONDITIONS
Enrich CNY 2023 Redemption Campaign

1. Enrich CNY 2023 Redemption Campaign (“Campaign”) is organized by **MALAYSIA AIRLINES BERHAD (Company No. 201401040794 (1116944-X))**, a company incorporated in Malaysia and having its registered office at Level 1, Admin Building, South Support Zone, 64000 Sepang, Selangor, Malaysia.
2. This Campaign shall be applicable to all members redeeming their Enrich Points with effect from **18th January 2023 to 5th February 2023** (“Campaign Period”).

[A] Redemption Offers

1. Enrich Members can redeem their Enrich Points to the offers provided by the participating partners listed under “Item [D] - Participating Partners” of this Terms And Conditions.
2. During this Campaign, Enrich Members are eligible to redeem the offers by participating partners subject to the terms and conditions within the Campaign Period.
3. The Campaign redemption offers and details are available at the Campaign page at <https://enrich.malaysiaairlines.com/enrich/promotions/cny-sale/lifestyle-evouchers.html>
4. The Campaign Period will start at 12:00 AM Malaysia Time on 18th January 2023 and will end at 11:59 PM Malaysia Time on 5th February 2023 irrespective of transactions outside Malaysia. time.

[B] Eligibility:

1. Any person(s) who has fulfilled the criteria below is eligible to participate in this Campaign:
 - a. Be an Enrich Member ;
 - b. Non-Member can register for Enrich membership via Malaysia Airlines website at <https://www.malaysiaairlines.com/enrich-portal/user-registration.html> ;
 - c. Have sufficient Enrich Points in their Enrich Account ;
 - d. In the event whereby member does not have sufficient Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
 - e. Member may purchase Enrich Points to ensure sufficient Points are in their account to be able to participate in this campaign. Member may login to <https://www.enrich.malaysiaairlines.com> for Enrich Points purchase.

[C] Campaign Contest

1. An Enrich member who redeems a **minimum of MYR388 worth of e-Voucher (s)** will be eligible to win one of the following prizes:
 - **ONE (1) x GRAND PRIZE: 3D2N hotel stay at Casa Del Rio Melaka e-Voucher**
 - **EIGHT (08) x CONSOLATION PRIZES: Angpows with 1,888 Enrich Points each**

2. Terms and Conditions for the **Grand Prize**:
 - i. Not valid for use during convention periods, festive seasons, eves of and on Malaysian public holidays. Other black-out dates may apply. The winner is required to check with the hotel for more information on black-out dates.
 - ii. Reservation is required prior to check-in and confirmation of room is subject to availability at time of booking.
 - iii. Please call **+60 6 289 6888** or email reservations@casadelrio-melaka.com for reservation purposes. Please quote the e-Voucher number when making the initial booking.
 - iv. Room availability and stay dates may be subject to change, following the guidelines from the Government advisory on hotel operations.
 - v. Operational services may be altered in view of COVID-19, to ensure a safe and healthy environment for guests.
 - vi. The e-Voucher is only valid for the specified room type, only good for a single transaction and must be redeemed and utilized within the validity period. Extension requests will not be entertained under any circumstances. If not used within the validity period, the e-Voucher will be considered null and void, and forfeited.
 - vii. Please present the original e-Voucher to the Front Desk upon check-in.
 - viii. Copied, damaged or defaced e-Voucher will not be accepted and Casa Del Rio Melaka will not be held responsible for the loss of the e-Voucher.
 - ix. Any amount exceeding the value of the e-Voucher will be chargeable and the winner is required to top up any balance by cash/credit card.
 - x. The e-Voucher cannot be exchanged for cash in full or in part, or for any other services.
 - xi. Casa Del Rio Melaka reserves the right to add, delete and/or modify any of these terms and conditions at any time, at its sole discretion.
3. The winners will be selected and notified three (3) weeks after the campaign period ends.
4. Enrich will notify the winner(s) via email based on the winner's email address registered under their Enrich account. The decision made by Enrich is final and Enrich does not assume any liability to provide any explanation or justification in selecting the winner(s).
5. The Organizer shall not be liable or responsible for any loss or damage suffered by the winner or their travelling companion, should the winner or their travelling companion not utilise the prize as a result of any statutory requirements not met, Government travel warning or other relevant advisory applicable to the destination country.
6. Failure to claim the prize within the manner and period stipulated in the winning notification email will result in forfeiture of the prize and the winner(s) will have no claim whatsoever against Enrich, MAB, its agents and/or employees.

[D] Participating Partners

1. Shopping

No	Partner	Offer	e-Voucher/Online Point Conversion
1	Bataras	<ul style="list-style-type: none">Redeem 1,312 Enrich Points for one (1) x RM20 Bataras e-Voucher	Redeem Enrich Points for Bataras e-voucher online at https://enrich.malaysiaairlines.com/login e-Voucher Usage period: 18 January – 30 June 2023
2	Senheng	<ul style="list-style-type: none">Redeem 6,560 Enrich Points for one (1) x Senheng RM100 e-Voucher	Redeem Enrich Points for Senheng RM100 e-Voucher online at https://enrich.malaysiaairlines.com/login e-Voucher usage is valid at all Senheng and senQ stores in Malaysia from 18 Jan 2023 to 03 July 2024

2. Lifestyle

No	Partner	Offer	e-Voucher/Online Point Conversion
3	CakeRush	<ul style="list-style-type: none">Redeem 820 Enrich Points for one (1) x CakeRush RM10 e-Voucher	Redeem Enrich Points for CAKERUSH RM10 e-voucher online at https://enrich.malaysiaairlines.com/login Voucher usage valid until 31 March 2023
4	Dadi Cinema	<ul style="list-style-type: none">Redeem 2,050 Enrich Points for one (1) x Dadi Cinema e-Voucher Code	Redeem Enrich Points for Dadi Cinema e-Voucher Code at https://enrich.malaysiaairlines.com/login Voucher usage valid until 30 April 2023
5	ERL	<ul style="list-style-type: none">Redeem 3,690 Enrich Points for one (1) x Single trip Adult KLIA Ekspres E-TicketRedeem 6,560 Enrich Points for one (1) x Return trip Adult KLIA Ekspres E-Ticket.	Redeem Enrich Points for KLIA Ekspres E-ticket at https://enrich.malaysiaairlines.com/login Voucher Usage valid until 16 April 2023
6	Enrich Giftcards	<ul style="list-style-type: none">Redeem with 18% discount on Enrich Points	Redeem Online at https://enrich.malaysiaairlines.com/login
7	Sunway Theme Park	<ul style="list-style-type: none">Redeem 9,840 Enrich Points for one (1) x Sunway Lagoon One Day Adult PassRedeem 8,528 Enrich Points for one (1) x Sunway Lagoon One Day Child Pass	Redeem Enrich Points for Sunway Lagoon e-Ticket at: https://enrich.malaysiaairlines.com/login Voucher Usage valid until 31 March 2023

8	KLOOK	<ul style="list-style-type: none"> Redeem 2,460 Enrich Points for one (1) x KLOOK e-Gift Card Code 	Redeem Enrich Points for RM50 KLOOK e-Gift Card Code at: https://enrich.malaysiaairlines.com/login e-Gift Card Usage valid until 31 December 2023
---	-------	---	---

3. Dining

No	Partner	Offer	e-Voucher/Online Point Conversion
9	Grand Hyatt Kuala Lumpur	Redeem 3,280 Enrich Points for one (1) x Enrich Grand Hyatt RM 50 e-Voucher code	Redeem Enrich Points for Enrich RM 50 e-voucher online at https://enrich.malaysiaairlines.com/login Voucher Usage is valid at The Grand Hyatt Kuala Lumpur from 18 January 2023 until 19 April 2023
10	OpenHouse	Redeem 3,280 Enrich Points for one (1) x Enrich OpenHouse RM50 e-Voucher	Redeem Enrich Points for Enrich OpenHouse RM50 e-Voucher online at https://enrich.malaysiaairlines.com/login Voucher Usage period from 18 January 2023 until 19 April 2023
11	Hilton	Redeem 3,280 Enrich Points for one (1) x Enrich Hilton RM50 e-Voucher	Redeem Enrich Points for Enrich Hilton RM50 e-Voucher online at https://enrich.malaysiaairlines.com/login Voucher Usage period from 18 January 2023 until 19 April 2023
12	InterContinental Kuala Lumpur	Redeem 3,280 Enrich Points for one (1) x Enrich InterContinental RM50 e-Voucher	Redeem Enrich Points for Enrich InterContinental RM50 e-Voucher online at https://enrich.malaysiaairlines.com/login Voucher Usage period from 18 January 2023 until 19 April 2023
13	Lexis Hotels & Resorts	Redeem 3,280 Enrich Points for one (1) x Enrich Lexis RM50 e-Voucher	Redeem Enrich Points for Enrich Lexis RM50 e-Voucher online at https://enrich.malaysiaairlines.com/login Voucher Usage period from 18 January 2023 until 19 April 2023
14	Dorsett	Redeem 3,280 Enrich Points for one (1) x Enrich Dorsett RM50 e-Voucher	Redeem Enrich Points for Enrich Dorsett RM50 e-Voucher online at https://enrich.malaysiaairlines.com/login Voucher Usage period from 18 January 2023 until 31 May 2023
15	The RuMa Hotel and Residences	Redeem 3,280 Enrich Points for one (1) x Enrich The RuMa RM40 e-Voucher	Redeem Enrich Points for Enrich Dorsett RM50 e-Voucher online at https://enrich.malaysiaairlines.com/login Voucher Usage period from 13 January 2023 until 19 April 2023

[E] Campaign Mechanics

1. For e-Voucher redemption(s):
 - a. Member must redeem the e-Voucher online at www.enrich.malaysiaairlines.com and choose the e-Voucher to redeem.
 - b. The appropriate number of Enrich Points will be deducted from the Member's Enrich Account and will not be returned under any circumstances.
 - c. Once the e-Voucher redemption is successful, a redemption confirmation order email containing the steps to retrieve and utilize the Enrich e-Voucher will be sent to the Member's registered email address under their Enrich Account.
2. Enrich Member who fails to receive the e-Voucher upon redemption must email Enrich at enrich@malaysiaairlines.com within three (03) days from date of redemption.
3. To participate in this campaign, Enrich Member must transact and redeem successfully within the Campaign Period.

[F] General

1. Enrich accepts no liability for the disclosure of the Account Identification to any third-party, whether intentionally or otherwise. Enrich reserve the right to suspend or protect an Account from being accessed if Enrich have reasonable grounds to believe that the security of the particular Account has been breached or is at the risk of exposure. Enrich member shall be responsible for maintaining the security of the Account and maintaining setting that reflect member preferences.
2. Enrich, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and participating partners. Enrich shall bear no responsibility for resolving such disputes or for the dispute itself.
3. Enrich is not liable for participating partners failure or delay in providing the goods or services to Enrich Member.
4. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
5. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Enrich's absolute discretion, result in forfeiture of any of the goods or services rendered. Enrich shall not be liable for any claim whatsoever resulting from the Member's participation in this Promotion.
6. Enrich will not be held responsible for any typographical errors or misprint under these Terms and Conditions.
7. Reports on any issues pertaining to redemption(s) are to be made within seven (07) days from the date of redemption. Any reports or requests made after seven (07) days from the date of redemption will not be entertained.
8. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/termsconditions.html> for more information.