

ENRICH YEAR END REDEMPTION RUSH CAMPAIGN

Terms and Conditions

Enrich Year End Redemption Rush Campaign (“Promotion”) is organised by Enrich by Malaysia Airlines, a company incorporated in Malaysia and having its registered office at Level 3, Admin Building, South Support Zone, 64000 Sepang, Selangor, Malaysia.

This Promotion shall be applicable to Enrich Members redeeming their Enrich Points with effect from **16 December 2024 until 31 December 2024** (“Promotion Period”).

A. Redemption Offers

1. Enrich Member can redeem for flights on pure Malaysia Airlines, Firefly or **oneworld** member and other partner airlines subject to the terms and conditions within the Promotion Period.
2. Enrich Member can redeem their Enrich Points for any lifestyle vouchers provided by Enrich partners listed under Enrich Redemption Catalogue, Enrich Products such as Enrich Hotels or EnrichMoney, or products on Journify or Temptations.
3. Enrich Member may refer to the full list of Enrich Partners for redemption at <https://enrich.malaysiaairlines.com/enrich/partners.html>
4. The Promotion details are available at Enrich website at <https://enrich.malaysiaairlines.com/YearEndOffer>
5. The Promotion Period will start at 00.00H (Malaysia time) on 16 December 2024 and will end at 23:59H (Malaysia time) on 31 December 2024 irrespective if transacted outside Malaysia time.

B. Eligibility

Any person(s) who has fulfilled the criteria below is eligible to participate in this Promotion (“Participant”):

- a. Enrich Member must have sufficient Enrich Points in their Enrich Account.
- b. Enrich Member must convert the Enrich Points in the denomination published in the Enrich’s website. In the event, Enrich Member who do not have sufficient Enrich Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
- c. To participate in this Promotion, Enrich Member may purchase Enrich Points to ensure sufficient Enrich Points are in their Enrich Account. Enrich Member may login and purchase Enrich Points through website at https://www.malaysiaairlines.com/my/en/enrich-portal/home/online-services/buy_points.html

C. Promotion Giveaway

1. Subject to the Terms and Conditions herein, Enrich Members will be eligible to receive RM150 MHgiftcard when they redeem their Enrich Points with the total minimum of 60,000 Enrich Points cumulatively on: -
 - Pure Malaysia Airlines, oneworld member airlines, and partner airlines. This Promotion is NOT valid on codeshare MH3000/MH4000/MH5000/MH7000/MH9000 flight series, charter flights or flight jointly operated by other airlines.

- Any Enrich redemption vouchers provided by Enrich partners listed under Enrich Redemption Catalogue and Enrich Giftcards.
- Enrich Products such as Enrich Hotels or EnrichMoney.
- Product on Journify and Temptations platforms.

2. The Promotion is as outlined as below: -

Promotion Period	Enrich Points Redemption	MHgiftcard
16 - 31 December 2024	60,000 and above	RM150

3. The qualified Enrich Members will be notified via email one (1) month after the Promotion ends. The qualified Enrich Members who qualify for the MHgiftcard under this Promotion will receive their MHgiftcard directly via Malaysia Airlines mobile app.
4. The decision of the Winners with the highest converted Enrich Points in the Enrich Account under this Promotion is final and Enrich does not assume any liability to provide any explanation or justification in selecting the Winners.
5. Prizes cannot be exchanged for other products, cash in full or in part, or any other services.
6. For more information on MHgiftcard, please click [here](#).
7. **Malaysia Airlines Golden Lounge Access e-Voucher Discount:** A 50% discount on Enrich Points is available for the redemption of Golden Lounge Access e-Vouchers during the Promotion Period. This discount is valid only from **16 - 31 December 2024**.
8. During the Promotion Period, Malaysia Airlines Golden Lounge Access e-Vouchers can be redeemed for: -

Malaysia Airlines Golden Lounge	Enrich Points
Domestic	3,500
Regional and Satellite	5,000

10. The Malaysia Airlines Golden Lounge Access e-Voucher discount cannot be used in conjunction with other offers.

D. General

1. Enrich reserves the right at any time to change, modify or cancel the Promotion rules prior without notice including regulations, benefits and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html>
2. The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
3. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms and Conditions and the translated version, the English Terms and Conditions shall prevail.
4. By participating in this Promotion, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may it is Enrich absolute discretion, result in forfeiture of any of the goods or services rendered. Enrich

shall not be liable for any claim whatsoever resulting from the Enrich Member's participation in this Promotion.

5. Enrich will not be held responsible for any typographical errors or misprint under these Terms and Conditions.
6. Enrich will not be liable for the respective Merchant's failure or delay in providing the services to the Enrich Member.
7. Enrich will not be liable for any discrepancies, product damage or product non-deliverables to items upon purchase from the Merchant using the Malaysia Airlines E-vouchers.
8. Enrich Member may contact Enrich to report any issues pertaining to the redemption at enrich@malaysiaairlines.com