



## 20% Enrich Points back Campaign

### Terms and Conditions

1. **Organiser**

The EnrichMoney Redemption Promotion 20% Enrich Points back Campaign ("Promotion") is organised by Enrich by Malaysia Airlines Berhad ("Organiser").

2. **Promotion Period**

- **Campaign Period:** 11<sup>th</sup> August 2025 (00:00 MYT) – 31<sup>st</sup> August 2025 (23:59 MYT).

3. **Eligibility**

- This Promotion is open to all Enrich Member who have signed up for EnrichMoney Visa Prepaid Card.
- EnrichMoney Visa Prepaid Cardholder(s) whose account has been suspended, cancelled or terminated before, during or after the Promotion Period will not be eligible to participate in this Promotion.
- Enrich members must be logged in to EnrichMoney App to make the top up of EnrichMoney.
- Only top up made via EnrichMoney App are eligible.
- Participant must add a minimum of ten (10) Enrich Points into EnrichMoney eWallet during each top up.

4. **Participating Partner**

This Promotion is valid only for top up made via EnrichMoney App.

5. **Offer Rewards**

**Offer:** Top Up EnrichMoney Points (EMP) and Get 20% points back Enrich Points (ERP).

- Valid for top up (redemption) made between: 11<sup>th</sup> August 2025 (00:00 MYT) – 31<sup>st</sup> August 2025 (23:59 MYT)
- Must be completed by: 31<sup>st</sup> August 2025 (23:59 MYT)
- Example: Top up 105 Enrich Points → receive a 20% discount = 21 Enrich Points.

6. **Offer Fulfilment**

- The 20% bonus Enrich points will be credited into member's Enrich account 14 days after the campaign period ended.

7. **Points Validity**

1st Floor, Administration Building, Southern Support Zone,  
KLIA, 64000 Sepang, Selangor, Malaysia.



- EnrichMoney Points used for redemption are subject to the EnrichMoney Programme Terms and Conditions.
- 20% Enrich points back into member's Enrich account validity is one year only from the date Enrich points credited.

#### 8. Inclusions

- This Promotion is open to all Enrich Member who have signed up for EnrichMoney Visa Prepaid Card.
- One (1) Enrich Point equals to one (1) EnrichMoney Point applies for every point conversion transacted.
- Each point top-up requires the Participant to log on and authenticate their own Enrich Account via the EnrichMoney app.
- Top-ups from Enrich Points to EnrichMoney Points must be from the same legal owner of both accounts.
- Top-up from Enrich Points to EnrichMoney Points are non-reversible.
- The Organiser reserves the right to cancel or revoke the top-up transaction or the Promotion for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
- To ascertain if the Participant is eligible for the Bonus EnrichMoney Points, the Organiser shall rely upon its system in its decision. In the event of any dispute or disagreement, the Organiser's decision will be deemed final.

#### 9. Exclusions

- EnrichMoney Visa Prepaid Cardholder(s) whose account has been suspended, cancelled or terminated before, during or after the Promotion Period will not be eligible to participate in this Promotion.

#### 10. Other Applicable Terms

- The [Enrich Programme Terms and Conditions](#) apply.
- The [EnrichMoney Terms and Conditions](#) apply.
- The [General Terms and Conditions for Enrich Promotions](#) shall also apply.
- These Promotion Terms and Conditions shall prevail in the event of any inconsistency with other promotional or marketing materials.

#### 11. Contact Information

For any questions or issues related to this Promotion:

- Visit: <https://enrich.malaysiaairlines.com>
- Call Malaysia Airlines Global Contact Centre:
  - Within Malaysia: 1 300 88 3000
  - Outside Malaysia: +603 7843 3000
- Booking assistance:



- Email: [enrichmoney@mtradeasia.com](mailto:enrichmoney@mtradeasia.com)
- Customer Support: +603 83188606