

## TERMS AND CONDITIONS

### HAPPYFRESH E-VOUCHER CODE REDEMPTION CAMPAIGN FOR ENRICH MEMBERS

The Enrich and HappyFresh e-Voucher Code Redemption Campaign is organized by Enrich by Malaysia Airlines Berhad (Organizer)

#### [A] Redemption of HappyFresh e-Voucher Code

1. The e-voucher code is available for redemption during the campaign period published in the Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points for this campaign is, **4,000 Enrich Points for one (1) RM 50 HappyFresh e-voucher code**.
3. The campaign period is as follows: -
  - Redemption period: 02 December 2021 – 28 February 2022 11:59 PM
  - Usage period: 02 December 2021 – 31 March 2022 11:59 PM
4. The e-voucher code can only be redeemed at Enrich Online and may not be purchased with cash or credit card.
5. Once redeemed, the e-voucher code is non-refundable and cannot be exchanged for cash in part or full and it cannot be exchanged or substituted for other redemption campaign or other promotions offered by Malaysia Airlines. However, the e-voucher code is transferable and may be utilized by your family and/or friends.
6. The appropriate Enrich Points will be deducted from the member's Enrich account and will not be returned under any circumstances.
7. Enrich Members must have sufficient Points in their Enrich account to redeem the e-voucher code. In the event, Member do not have sufficient Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Points term only; no Points and Cash terms is allowed.
9. Enrich member is allowed to redeem any amount of HappyFresh e-voucher code during the Redemption Period.
10. The e-voucher code will be sent to the registered email address with Enrich.
11. Redemption for this e-voucher code is subject to availability.

#### [B] Usage of HappyFresh e-voucher code

1. This HappyFresh e-voucher code is applicable to both New and Existing HappyFresh users.
2. The value of this e-voucher code is in Malaysian Ringgit (MYR).
3. The e-voucher code is limited to one usage per customer and is only valid for one overall purchase. The e-voucher code cannot be used for the second time to key in another order.
4. The e-voucher code usage is only valid on HappyFresh MALAYSIA mobile application. A valid e-voucher code must be entered at the checkout page in order to be effective.
5. The e-voucher code is case-sensitive and must be entered correctly in order to be effective via the HappyFresh MY mobile app only.
6. Failure to key in the e-voucher code upon checkout will not be entertained.
7. Requests to apply the e-voucher code after order confirmation will not be entertained.
8. Only one (1) e-voucher code can be use in a single transaction. Combination or stackable of multiple e-voucher codes is not allowed.
9. A minimum purchase of RM 50 in a single receipt is required to be entitled to use the HappyFresh RM 50 e-voucher code. The e-voucher code is only good for a one-time purchase only.
  - If the total purchase is less than the value of the e-voucher code, no refund or cash will be given.
  - If the total purchase more than the value of the e-voucher code, you are required to top-up and pay the balances.
10. The e-voucher code cannot be used for delivery fee or service fee. The customer is to pay via cash/ debit or credit.
11. The e-voucher code is applicable at all stores on HappyFresh within Klang Valley, Seremban, Cyberjaya, Ipoh, Kedah, Kelantan, Bukit Mertajam, Penang, Johor Bahru and Melaka except Teluk Bahang, Seberang Perai, Penang Hill, Balik



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Pulau, Sg. Tiram, Pulai, Jelutong, Senai, and Tanjung Kupang. Availability of supermarket partners may vary depending on your exact location.

12. Purchases made on HappyFresh mobile application is only applicable for delivery. Pick-up options are not available.
13. Multiple usage of app voucher across multiple transactions and/or elements of fraud will lead to cancellation of the order.
14. Changes in order details including but not limited to payment method, cancellation of order and changes in delivery time slot will deem the e-voucher code as invalid. No refund or cash will be given.
15. The e-voucher code validity is limited in time and such validity period stated. There will be no re-issuance of the e-voucher code upon the expiry date. No replacements or refund or extension will be given for expired e-voucher code.
16. HappyFresh and Enrich reserves the right to cancel or modify any order or revoke the use of the e-voucher code for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
17. HappyFresh and Enrich will not be liable and/or be required to offer replacement e-voucher code, discounts, credits, cash or otherwise compensate customers for:
  - incorrectly redeeming for this e-voucher code on Enrich Online
  - loss, theft, fraud, cancelled, discontinued or the member's public disclosure of the e-voucher code.
  - improper use of, or inability to redeem, e-voucher code; or
  - the inability to redeem the e-voucher code due to technical issues.
18. Members are to contact Enrich at [enrich@malaysiaairlines.com](mailto:enrich@malaysiaairlines.com) immediately from the date of redemption to report any issues pertaining to the redemption of the HappyFresh e-voucher code. Request after 03 days from the date of redemption will not be entertained and will be deemed as redeemed and utilized. No Points refund or replacement of e-voucher code will be accommodated.
19. For issues pertaining to the usage of the HappyFresh e-voucher code, please visit: <https://www.happyfresh.com/my/terms/>
20. All other applicable terms and conditions shall apply.

#### [C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion. Any dispute concerning goods or services purchased by Enrich Members through HappyFresh Malaysia website, mobile application and retail stores shall be settled between Enrich Member and HappyFresh Malaysia. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for HappyFresh Malaysia failure or delay in providing the goods or services to Enrich Member.
3. The Organizer reserves the right at any time to change, modify or cancel the Promotion rules prior without notice including regulations, benefits and conditions of participation.
4. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
6. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
7. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

end.



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