

Redeem MHgiftcard with Enrich Points

- MHgiftcard is a virtual gift card which can be used to purchase full fare flight tickets on Malaysia Airlines and flights as specified in the MHgiftcard terms and conditions.
- Enrich Member can redeem Enrich Points for MHgiftcard via the Enrich Portal at www.enrich.malaysiaairlines.com. The MHgiftcard is issued and/or generated by our partner, Qwiksilver Solutions Pvt. Ltd.
- Enrich Member must have enough Enrich Points in their Enrich Account to complete the transaction. In the event, Member does not have enough Points, redemption request will not be processed and top up with cash/credit card is not allowed.
- Enrich Member who do not have enough Enrich Points in their Enrich Account may purchase Enrich Points or convert bank points to Enrich Points to be able to proceed with redeeming the MHgiftcard.
- The Redemption is on full Points term only; Points + Cash term is not allowed-
- The Enrich Points redeemed for MHgiftcard will be deducted from the Member's Enrich Account and will not be refunded under any circumstances.
- Enrich Member will not earn Enrich Points or Tier Elite Points for this MHgiftcard redemption.
- Enrich Member can redeem one (1) MHgiftcard in a single transaction. Each MHgiftcard is only available in a fixed denomination of MYR50, MYR100, MYR200, MYR300, MYR500 and MYR1500 in the MHgiftcard redemption page. Any other denomination is not applicable.
- Redemption for MHgiftcard in other currencies is not applicable.
- Upon successful redemption of the MHgiftcard, the Member will receive an email confirming the transaction of the MHgiftcard and its purchased value, within 24 hours. The email will also include the MHgiftcard PIN code and link to the MHgiftcard terms and conditions.
- In the case the MHgiftcard email confirmation, PIN code and link is not received within 24 hours or any MHgiftcard related issues, the Member must call our Contact Center at 1-300-88-3000 (within Malaysia) or 6-03-7843 3000 (outside Malaysia) immediately.
- Enrich Member may email enrich@malaysiaairlines.com for Enrich Points redemption matters.
- MHgiftcard is not valid for any ticket redemption, redemption upgrade, Last Minute Upgrade, MHupgrade, or any non-air Enrich product purchase. The MHgiftcard is also not valid to be redeemed for products and services by oneworld and Enrich Airline Partners.
- Once redeemed, the MHgiftcard will be subject to MHgiftcard terms and conditions at <https://www.malaysiaairlines.com/my/en/footer/terms-and-conditions.html#tnc22>
- For usage of the MHgiftcard and voucher balance check, visit <https://vouchers.malaysiaairlines.com/en-gb/gift-cards/birthday-gift-card>
- For MHgiftcard redemption, Enrich Redemption terms and conditions will apply at <https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html>