

TERMS AND CONDITIONS

Ming Museum Sdn Bhd

- 1. The Enrich X Ming Museum Sdn Bhd Special Privilege Discounts for Enrich Members is organized by Enrich by Malaysia Airlines Berhad and Ming Museum Sdn Bhd. ("Organizers")
- 2. Straits & Oriental Museum, Penang, is managed by Ming Museum Sdn Bhd (Company No. 201401040794 [1116944-X]), a company incorporated in Malaysia and having its registered address at 22, Lorong Belimbing, 5 Taman Belimbing, 14000, Pulau Pinang, Malaysia ("Straits & Orietal Museum Penang")

[A] Duration & Eligibility

- 1. This Campaign is from 1st September 2023 to 31st August 2024 ("Campaign Period") and open to all Enrich members, subject to the following Terms and Conditions.
- 2. The Campaign and the Promotion offered is open to all Enrich members only at the Straits and Oriental Museum, Penang.
- 3. During the Campaign Period, Enrich Blue, Silver, Gold & Platinum members will be entitled to a:
 - Flat Rate entrance fee of RM20 for Adult
 - Flat Rate entrance fee of RM12 for Senior Citizens and Children (12-18 years old)
 - Free entrance for Children (Below 12 years old)
- 4. To be eligible for this Special Privilege Discounts:
 - Participant **MUST** be an Enrich member.
 - Non-member can register for membership via the Malaysia Airlines app or at https://enrich.malaysiaairlines.com/signup
- 5. Non-Enrich members will not be eligible for this special discount.
- 6. Enrich members will not earn Enrich points or Tier Elite points for any purchases made at the Straits & Oriental Museum, Penang, under this Campaign.
- 7. In order to utilize this Special Privilege Discount e-voucher ("e-voucher"), Enrich members are required to follow the steps below:
 - a. To redeem the e-voucher:
 - i. Download Malaysia Airlines App
 - ii. Login to Enrich account



- iii. Click "MHVoucher" and select the preferred voucher under "Hot Deals"
- b. How to claim the e-voucher:
 - i. After selecting the voucher from "Hot Deals", click "Redeem" and then "Confirm" to claim the Deal
 - ii. Deal is successfully redeemed
 - iii. Click "View My Vouchers" button to view the claimed Deal
- c. How to use the e-voucher:
 - i. Member MUST be present at the Straits & Oriental Museum, Penang, entrance
 - ii. Open the Malaysia Airlines app, choose MHvoucher and tap the top right voucher icon
 - iii. Select the voucher that you want to use, and Click "Use Now" button
 - iv. Click "Yes" button to confirm
 - v. QR code, Barcode and Text Code will be displayed and to be used at Merchant
 - vi. Present the e-voucher upon payment at the Cashier
- 8. Enrich members are required to present the Special Privilege Discount e-voucher on Malaysia Airlines app upon payment at the cashier to be eligible for this discount.
- 9. Only one (1) Special Privilege Discount e-voucher can be used per transaction.
- 10. An Enrich member can redeem 10 (ten) e-vouchers per month.
- 11. Once redeemed, the e-voucher is non-transferrable, non-refundable and cannot be exchanged for cash in part or in full.

[B] General Terms and Conditions

- 1. The Organizers, its agent and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion. Any dispute concerning goods or services received under this Special Privilege Discounts Promotion shall be settled between the Member and Straits & Oriental Museum, Penang. Enrich by Malaysia Airlines shall bear no responsibility for resolving such disputes or for the dispute itself.
- 2. The Organizer is not liable for Straits & Oriental Museum, Penang failure or delay in providing the goods or services to Enrich member.
- 3. The Organizer reserves the right at any time to change, modify or cancel the Special Privilege Discounts Promotion rules prior without notice including regulations, benefits and conditions of participation. All other applicable terms and conditions shall apply. Please visit https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html
- 4. The Terms and Conditions of the Special Privilege Discounts Promotion shall be constructed, governed and interpreted in accordance with the laws od Malaysia. Enrich member agrees



to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.

- 5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
- 6. By participating in this Campaign, it is deemed that the Enrich member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Promotion.
- 7. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.