

Enrich Saver Redemption

Enrich Saver offers Enrich members to redeem a fixed number of Enrich Points as an alternative to Dynamic redemption for eligible flights.

FROM KUALA LUMPUR	BUSINESS CLASS ONE-WAY	ECONOMY CLASS ONE-WAY
Peninsular Malaysia Alor Setar, Johor Bahru, Kota Bharu, Kuala Terengganu, Kuantan, Langkawi, Penang	8,300	2,100
Within Sabah (eg: BKI-TWU) Kota Kinabalu, Labuan, Sandakan, Tawau	8,300	2,100
Within Sarawak (eg: KCH-MYY) Bintulu, Kuching, Miri, Sibu	8,300	2,100
East Malaysia - Sarawak Bintulu, Kuching, Miri, Sibu	12,500	2,900
East Malaysia - Sabah Kota Kinabalu, Labuan, Sandakan, Tawau	13,300	4,100
ASEAN Bandar Seri Begawan, Phnom Penh, Jakarta, Denpasar, Manila, Yangon, Surabaya, Medan, Singapore, Bangkok, Phuket, Hanoi, Ho Chi Minh	15,000	7,000
SOUTH ASIA Dhaka, Delhi, Bengaluru, Chennai, Hyderabad, Kochi, Mumbai, Kathmandu, Colombo	32,000	14,000
CHINA Beijing, Guangzhou, Shanghai, Xiamen, Hong Kong, Taipei	33,000	15,000
NORTH ASIA Osaka, Tokyo, Seoul, Haneda	41,000	17,000
AUSTRALIA Adelaide, Brisbane, Melbourne, Perth, Sydney	49,000	21,000
NEW ZEALAND Auckland	98,000	29,000
UNITED KINGDOM London	86,000	33,000

These Terms and Conditions set out the terms and conditions of Enrich Saver Redemption.

1. Enrich Saver Redemption is only available for booking online only at malaysiaairlines.com/Enrich for redemption on pure Malaysia Airlines domestic/international operated flights only.
2. Enrich Saver Redemption is not available for booking at Malaysia Airlines Contact Center and Ticket Offices.
3. Enrich Saver Redemption is available for all Enrich Members who have enough Enrich Points in their account to cover for all travelers.
4. Enrich Saver Redemption for an infant (up to 23 months) and child (aged 2 to 11 years) will be the same as an adult and require the same number of Enrich Points. Child or infant discount does not apply.
5. An "Unaccompanied Young Passenger" (child who has reached the 5th but not the 15th birthday and is not accompanied by his/her parents, guardian or a passenger aged 18 years or more) is not eligible for Enrich Online Award redemption ticket. All children under this category must be booked with an adult when redeeming online.
6. Member may call the Contact Center to redeem for infant under Dynamic Redemption. No confirmed seat will be allocated for infant. If a confirmed seat is requested for infant, child redemption points will apply under Dynamic Redemption fare rules.
7. Enrich Saver Redemption online is applicable for Full Points and Points + Cash redemption.
8. Enrich Saver Redemption Award must be issued on a confirmed reservation. Open dated or waitlist bookings/tickets are not allowed.
9. Award Travel tickets must be used in sequence and will be automatically void if sectors on the tickets are used out of sequence.
10. All Travel Award tickets must be issued by Malaysia Airlines on a Malaysia Airlines document.
11. Enrich Saver Redemption ticket paid in part 'Cash' is not refundable.
12. Member will not earn Enrich Points or Tier Elite Points for the 'Cash' portion of a 'Points + Cash' for Enrich Saver Redemption ticket.
13. When booking for Enrich Saver Redemption online, Enrich Members must select 'Points' as the mode of payment at the booking page before selecting the destination and travel date.
14. Member who select 'Points' payment tab to redeem but pay by 'Cash'/Credit Card' at end of payment of the transaction instead of Enrich Points, the transaction will be considered as a full redemption. Members will not earn Enrich Points or Elite Points upon redemption. The transaction cannot be reversed or refunded.
15. Enrich Saver Redemption does not include applicable taxes and surcharges which, are to be paid by credit card by the member.
16. Enrich Saver Redemption is not valid on:
 - a) Codeshare Flights (MH4000, MH5000 & MH9000 flight series)
 - b) MASwings (MH3000 flight series)
 - c) Freighter Flights (MH6000 flight series)
 - d) Flights operated by DHT/AHT aircraft type
 - e) Firefly

- f) Oneworld partner and Enrich Partner flights
- h) Charter flights and flight routes operated by AMAL

17. Enrich Saver Redemption is ONLY applicable on the below booking classes:

- Economy fare class - O
- Business fare class - Z

18. Enrich Saver Redemption is valid for point to point (round-trip) redemption only.

Eg: Kuala Lumpur / Penang / Kuala Lumpur or Kuala Lumpur / Sydney / Kuala Lumpur or Penang / London / Penang (with only transit allowed in Kuala Lumpur for connecting purposes)

19. Enrich Saver Redemption requires twice the number of Enrich Points indicated for a round trip. For connecting flights, Enrich Saver Redemption points will apply for each sector.

20. The Enrich Saver Redemption Points indicated is only valid for non-stop flights between two destinations on the specified fare class(es) only. Stopover NOT allowed.

21. Enrich Saver Redemption is not eligible for redemption upgrade, MH Upgrade, Last Minute Upgrade, Free Upgrade or any other form of upgrade.

22. Enrich Saver Redemption Award ticket once redeemed is not refundable, not endorsable and not transferable. Name change not allowed.

23. Once an Award Travel ticket is redeemed, it is considered used even if not used for the flight reserved. Enrich Points will not be refunded nor can taxes, fees and surcharges paid be refunded.

24. Enrich Saver Redemption is combinable with any Dynamic Redemption Award Ticket.

25. There shall be no fixed relationship or conversion between Enrich Saver Redemption and Dynamic redemption.

- Enrich Saver Redemption Ticket - Fixed Enrich Points
- Dynamic Redemption Award Ticket - tied to fares and vary according to seat availability, passenger demand and seasonality.
Date Change - subject to fare rules

26. ENRICH SAVER REDEMPTION AWARD TICKET CONDITIONS:

- Rerouting not allowed
- Strictly no refund
- Rebooking on same booking class allowed, subject to seat availability.
- Rebooking Charges:
 - RM350 (International)
 - RM150 (Domestic)
- If same booking class seat is not available, upsell to any higher booking class allowed. Rebooking charges and fare difference will apply. Fare difference to be paid by cash or credit card only, Enrich Points not allowed.
- Upsell to higher booking class will be converted to Dynamic Award Redemption and subject to fare rules for any date change and penalty.
- Member will not earn Enrich Points or Tier Elite Points for Dynamic Award Redemption ticket. Dynamic Award Redemption ticket is non-refundable.
- Reissue to a lower fare class is strictly not allowed.
- Any Enrich Points balance will not be refunded and is forfeited.

CANCELLATION

Award/Redemption Ticket is non-refundable in case of cancellation / *No Show by member and/or passenger. *No-Show for a flight is considered a cancellation after flight departure and changes are not permitted.

27. Enrich Saver Redemption Award Ticket validity:

- Unused ticket – one year from original date of Award ticket redemption.
 - Partly Used – one year from 1st leg of travel
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- *Other Terms and Condition may apply
<https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>

For more information please visit www.malaysiaairlines.com