

**COMPLIMENTARY SKYLounge ACCESS FOR ENRICH GOLD AND ENRICH PLATINUM
MEMBERS TRAVELLING ON FIREFLY AIRLINES**
Terms and Conditions

A. Duration

1. Enrich Platinum and Gold Members (+1 guest) who travel on pure Firefly (FY) operated flights and/or MH marketed/FY operated codeshare flights ticketed on a 232 MH document (“Eligible Flights”), are entitled to complimentary lounge access at SkyLounge, operated by Eight Valuations Sdn Bhd (Registration No. 925854-K) (“Partner”) prior to departure (“Entitlement”).
2. This Entitlement is organized by Enrich by Malaysia Airlines (“Organizer” or “Enrich”), and it will run from **01 April 2024 until 31 March 2025**, inclusive of both dates (“Entitlement Period”).
3. The Organizer reserves the right to end the Entitlement earlier than the Entitlement Period stated above.

B. Eligibility

1. Enrich Platinum and/or Enrich Gold Member(s) departing from the Sultan Abdul Aziz Shah Airport (SZB) and travel is on Eligible Flights as stated above, are entitled to this Entitlement (“Eligible Member(s)”).
2. Each Eligible Member is allowed to bring maximum one (01) Guest only, where the Guest must travel on the same flight/date as the Eligible Member on Eligible Flights as stated above, to enjoy the complimentary SkyLounge access.

C. Terms And Condition of Entitlement

1. Only Enrich Platinum and Enrich Gold Members are eligible for this benefit.
2. This Entitlement is to be used on Eligible Flights as stated above.
3. This Entitlement is available for flight departures on date of travel only. This Entitlement is strictly not available for flight arrivals.
4. This Entitlement is valid only for full paying tickets purchased on Eligible Flights as stated above.
5. This Entitlement is not valid for tickets issued under Family Travel Program (FTP), Zonal Employee Discount (ZED) fare ticket(s) or any other industrial discounts and complimentary tickets.
6. The Eligible Member(s) and Guest(s) are required to present his/her identification which includes but not limited to Enrich physical/digital membership card, Firefly Boarding Pass, National Registration Identity Card (NIRC) and/or Passport prior to SkyLounge access. Enrich Platinum and Enrich Gold Members and Guest may be denied access if the relevant identification requirements are not presented at the SkyLounge.
7. Enrich Member is to contact SkyLounge by NAZA at +603 7734 1075 for any enquiries relating to the lounge facilities or services.
8. Enrich Member is to contact Enrich at enrich@malaysiaairlines.com for any enquiries relating to Enrich.

D. General Terms

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Entitlement. Any dispute concerning goods or services received under this Entitlement shall be settled between the Member and Partner. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Partner's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer and Partner reserves the right at any time to change, modify or cancel the Entitlement rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply.
4. The Terms and Conditions of the Entitlement shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Entitlement.
5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms and Conditions and the translated version, the English Terms and Conditions shall prevail.
6. By participating in this Entitlement, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Entitlement.
7. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

/end.