

TERMS AND CONDITIONS
DINING REDEMPTION CAMPAIGN FOR ENRICH MEMBERS

1. The Redemption with Point Exchanges partner(s) on **Malaysia Dining Redemption for Enrich Members** (“Campaign”) is organized by Malaysia Airlines Berhad (“Enrich” or “Malaysia Airlines” or “Organizer”) with the Participating Partner from **19 October 2022 until 18 April 2023** (“Campaign Period”).
2. The Enrich Points Conversion is a partnership between Enrich by Malaysia Airlines Berhad and Participating Partner as set up in Clause 3 below (hereinafter be referred to as “Conversion” or “Redemption”).
3. The redemption campaign will take effect from **19 October 2022 until 18 April 2023** and Enrich Members (“Member”) can convert their Enrich Points to Sunway Pals or B Infinite (“Participating Partner”) and redeem at the following Participating F&B Outlets are listed below:

Participating Partner	Participating F&B Outlets
Sunway Pals	<ol style="list-style-type: none"> 1. Sakae Sushi 2. Chatime 3. JUICY Fresh Juice Bar 4. Inside Scoop 5. Baskin-Robbins 6. The Coffee Bean & Tea Leaf 7. Juice Works 8. Krispy Kreme 9. Salad Atelier 10. The Owls Cafe
B Infinite	<ol style="list-style-type: none"> 1. Krispy Kreme 2. Kenny Roger Roaster 3. Starbucks

[A] Redemption of Enrich Points to Participating Partner

1. The application for Conversion shall be published in Enrich Website in a denomination of Participating Partner offered with the amount of Enrich Points required specified in this terms and conditions.
2. The application for Conversion is only available on Enrich Website.
3. During the term of Campaign Period, only the option for Conversion will be available for Enrich Members. Any purchase or conversion of Enrich Points made via cash or credit card for the purpose of conversion to Participating Partner shall be rejected and an email notifying of such unsuccessful transaction will be sent to Enrich Members.
4. The Conversion will take seven (7) working days for the Enrich Points be redeemed into Participating Partner. Participating Partner’s Members may check their converted Points from their member’s page at Participating Partner website at www.binfinite.com.my or www.sunwaypals.com.my .
5. Enrich shall not be held responsible for any delays caused by inaccurate submission of the details by Enrich Member.
6. In the event where inaccurate details are submitted, the Conversion shall become null and void and such Enrich Points will be credited to Enrich Member’s Account within fourteen (14) working days from the date of the void transaction.
7. Once the Conversion is successful, the appropriate number of Enrich Points will be deducted from Enrich member’s account and will not be returned under any circumstances except for inaccurate details and technical glitch. The



Enrich Points are non-refundable, non-transferable and cannot be exchanged for cash in part or full. No appeals will be entertained.

8. The Conversion are strictly for Enrich Members who holds a valid Participating Partner account. The Enrich Members are **not allowed** to convert their Enrich Points to their family and/or friends' Participating Partner's card.
9. Enrich Member who do not have sufficient Enrich Points balance in their Enrich account shall not be eligible for any Conversion. In the event such Conversion is made, it will not be processed and any additional purchase of Enrich Points made via cash or credit card for the purpose of conversion to Participating Partner's Points is strictly prohibited and will be rejected.
10. The Enrich Points Conversion shall be on full Points term only and no cash terms are allowed.
11. Enrich reserves the right to change the redemption Conversion rate without prior notice to Enrich Members.
12. Enrich reserves the right at its sole discretion to deduct or change any Points redeemed from the Enrich Members for the purpose of correcting any errors or inaccuracies in the Conversion.
13. The Enrich Account must be an active account at the time of the Conversion.
14. Enrich shall not be held responsible for any lost, stolen, unused or expired Participating Partner Points which have been received by Enrich Members.
15. Enrich reserves the right to cancel the Conversion by any Enrich Member who is in breach of these terms and conditions.
16. The Conversion displayed in the catalogue and Enrich website are correct at published time and is subject to change from time to time.

[B] Usage of Points Conversion To Participating Partner's Points

1. Enrich reserves the right to cancel or revoke the Points conversion for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
2. Enrich and Participating Partner reserve the right to change the terms and conditions of the conversion program at any time without prior notice to Enrich Cardmembers and Participating Cardmembers.
3. Enrich and Participating Partner will not be liable and/or be required to offer replacement Enrich Points redemption for:
 - discontinued of the Enrich Points and Participating Partner conversion program between Enrich and Participating Partner ;
 - inability to convert the Enrich Points due to insufficient Enrich Points in Member's account
4. All other applicable terms and conditions shall apply.
5. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>

[C] General

1. Enrich, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion. Any dispute concerning goods or services received under this Promotion shall be settled between the Member and Participating Partner. Enrich shall bear no responsibility for resolving such disputes or for the dispute itself.
2. Enrich reserves the right at any time to change, modify or cancel the Enrich Points Conversion Programme rules prior without notice including regulations, benefits and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>
3. The Terms and Conditions of the Enrich Points Conversion Programme shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Enrich Points Conversion Programme.



4. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
5. By participating in this Enrich Points conversion Programme, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Enrich's absolute discretion, result in forfeiture of any of the goods or services rendered. Enrich shall not be liable for any claim whatsoever resulting from the Member's participation in this Promotion.
6. Enrich will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

/end.

