



ENRICH XPERIENCE SPEND CONTEST

Terms and Conditions

The Enrich Xperience Spend Contest ("Contest") is subject to the following Terms and Conditions: -

ORGANISER

This Contest is organised jointly by Enrich by Malaysia Airlines Berhad ("MAB") and Klook Travel Technology Sdn Bhd ("Klook"). MAB and Klook shall be collectively referred to as "Organiser".

CONTEST DURATION

- 1. This Contest will run from 1 October 2024 (12:00H, Malaysia time) to 31 October 2024 (23:59H, Malaysia time) ("Contest Period").
- 2. Organiser reserves the right to amend or extend the Contest Period at any time it deems fit, without prior notice and/or liability to any participant ("Participant").

ELIGIBILITY

- 1. Participant must be an Enrich Member.
- 2. Non-Enrich Member can register for membership via Malaysia Airlines app or at https://enrich.malaysiaairlines.com/signup or Malaysia Airlines app.
- 3. This Contest is open to all Enrich Members who made purchases on Enrich Xperience affiliate website.

CONTEST MECHANISM AND CRITERIA

- 1. Subject to the Terms and Conditions herein, Participant will be entitled to win Samsung Galaxy Tab S9+ ("Prize") for a minimum transaction of RM250 on Enrich Xperience affiliate website.
- 2. For this Contest, Enrich Members must complete their transactions exclusively through, Enrich Xperience link only.
- 3. To be eligible for the Contest, the transaction must be completed within the Contest Period. The date of activities can be outside the Contest Period.
- 4. One (1) lucky winner will be randomly selected from the pool of Participants. The organiser will not entertain any dispute queries on its decision in selecting the winner.

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- 5. The winner will be notified by email within twenty-eight (28) days after the Contest Period or such other date as decided by the Organiser at its absolute discretion. If the winner cannot be contacted or does not claim the Prize within fourteen (14) working days of notification, Organiser reserve the right to withdraw the Prize from the winner and pick a replacement winner.
- 6. Organiser will notify the winner when and where the Prize can be collected or delivered.
- 7. Enrich's decision in respect of all matters to do with the competition will be final and no correspondence will be entered into.
- 8. Enrich is not responsible for any damage, loss, or injury resulting from acceptance or use of the Prize.
- 9. The winner agrees to the use of their name and image in any publicity material, as well as their entry. Any personal data relating to the winner or any other entrants will be used solely in accordance with current [country] data protection legislation and will not be disclosed to a third party without the entrant's prior consent.
- 10. Organiser is not responsible for any defects or issues with the Prize once it has been handed over to the winner. The prize is provided "as is" without any guarantees or warranty.
- 11. The Prize is not transferable or exchangeable for cash or any other alternatives.

GENERAL TERMS

- 1. This campaign ("Campaign") is jointly organized by Malaysia Airlines Berhad ("MAB") and Klook Travel Technology Limited ("KLOOK") (jointly referred to as "the Organizers").
- 2. By participating in this Campaign, all Enrich Members ("Members") are deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Promotion as stated herein and any additional terms and conditions stipulated by the Organizers from time to time (as may be applicable) including the decisions of the Organizers in all matters related thereto. Information on how to participate in the Campaign shall form part of the conditions of entry in the Campaign. Registration for and/or participation in the Campaign is deemed acceptance of the conditions of entry. Acceptance of the Terms and Conditions is a condition of entry.
- 3. The Organizers reserve the right to amend or extend the duration of the Campaign at any time as deemed fit.
- 4. To qualify and participate in this Campaign, Members must perform the following:
 - a. Must be an existing Enrich Member and the Enrich account must be active account;
 - b. For new members, please register online at enrich.malaysiaairlines.com/signup





- c. Members must make a successful online purchase at ("Dedicated Website") during the Campaign Period and enter their Enrich Membership ID at the payment checkout page ("Successful Order");
- d. Every Successful Order by Members will be awarded with Enrich Points;
- e. Only Successful Orders made via Dedicated Website on Web and MWeb only will be eligible (not applicable on Klook App);
- 5. The Organizers reserve the absolute right, at any time, to verify the validity of Successful Orders and Members at any point in time.
- 6. Enrich Points will be credited into Members' account within ninety (90) days (or any other period as the Organizers deem necessary) of the Successful Order subject to the Organizers receiving all necessary information as deemed necessary. Enrich shall not held responsible for any delays caused by inaccurate submission of details by Enrich Member.
- 7. Retro-claims by Members for the award of Enrich Points will not be entertained. Any request by Members to provide their Enrich Membership ID or to be eligible for Enrich Points after exiting the payment page at the Dedicated Website will not be entertained. Only Members who fulfil the Campaign terms and conditions shall be eligible for the award of Enrich Points.
- 8. The Organizers reserves the absolute right to revise the Enrich Points from time to time without any prior notice to the Members.
- 9. The Organizers reserve the right at their sole discretion to disqualify any Member and/or to retract or forfeit the award of Enrich Points from any Member if they believe the Member has (singularly or jointly with any other Member) undertaken fraudulent practice and/or activities to earn the Enrich Points or undertaken in any activities harmful to this Campaign or to the Organizers.
- 10. The Organizers reserve the absolute right to cancel, terminate or suspend the Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizers shall not entitle the Members to any claim or compensation against the Organizers for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 11. The Terms and Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional or advertising materials for the Campaign. In the event of any inconsistency between the English version and any translation thereof, the English version of the Terms and Conditions shall prevail and supersede.