



## SIGN UP FOR ENRICH JUNIOR AND WIN SUNWAY LAGOON PASSES Terms and Conditions

### A. Duration

1. The “**SIGN UP FOR ENRICH JUNIOR AND WIN SUNWAY LAGOON PASSES**” (“Campaign”) is organised by Enrich by Malaysia Airlines (“Organiser”) and will run from 23 December 2021 (12.00AM, Malaysian time) to 31 January 2022 (11:59PM, Malaysian time) (“Campaign Period”).

### B. Eligibility and Participation

1. Any person who has fulfilled the criteria below is eligible to participate in this Campaign (“Participant”):
  - a. Be 2 to 12 years old;
  - b. Residing in Malaysia;
  - c. Non-Enrich Junior member must register for membership via Malaysia Airlines app or at <https://bit.ly/NewEnrichSignUp> with promo code **ENRJR**.
2. The mechanics of the Campaign are as follows:
  - a. Participants must go to Enrich membership sign up page at <https://bit.ly/NewEnrichSignUp> or download the Malaysia Airlines App
  - b. Participants must fill out their personal details and enter code **ENRJR** in the Referral/Promo code field.
  - c. Registration to be submitted within the Campaign Period from 20 December 2021 (11:59PM, Malaysian time) to 31 January 2022, 11.59PM (Malaysian time).
  - d. In the event the Participant is already an existing Enrich Junior member and holds an active/inactive account status but signs-up as a new Enrich Junior member for the purpose of this Campaign, he/she will be disqualified and will not be eligible for the Lucky Draw.
  - e. Participants who have successfully registered as Enrich Junior member using the promo code **ENRJR** within the Campaign Period will be eligible for lucky draw to win Prizes.
  - f. The Lucky Draw will be held at a day and time to be determined by the Organiser. The Organiser shall decide on the Lucky Draw winners at its sole and absolute discretion.
  - g. MAB has the absolute right to cancel the Enrich Junior membership account if the Participants have attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.
  - h. Enrich Junior memberships are subject to the full [terms and conditions](#) of the Enrich programme.





### C. Lucky Draw Prizes

1. Ten (10) individual Participants will be randomly selected as Winners.
2. The decision on the Winners is final. The organiser will not entertain any dispute or queries on its decision on the selection of the Winners.
3. The Winners will be notified by email or phone (“Winning Notification”) within fourteen (14) working days after the Campaign period or such other date as decided by the Organiser at its absolute discretion. The Winning Notification will include instructions on how to claim the Prize.
4. Reasonable efforts will be made to contact the Winners via email or phone. If the Winner does not respond within the stipulated time, the Winners will be disqualified, and the Organiser reserves the right to offer the Prize to the next Participant based on the judges’ sole and absolute discretion.
5. Should a Winners’ contact details change during or after the Campaign Period, it is the Winners’ responsibility to notify Enrich directly and update their contact details in Enrich Account.
6. The selected winner will receive **only one (1)** of the following prizes:
  - a. Grand Prize
    - Two (2) winners X One (1) Sunway Lagoon One Day Adult Pass and One (1) Sunway Lagoon One Day Child Pass
  - b. Consolation Prizes:
    - Eight (8) winners X One (1) Exclusive Enrich Junior Cap and One (1) Firefly Plush Toy
7. The Prizes are subject to the terms and conditions stipulated below:
  - A. Sunway Lagoon Passes (e-Ticket)**
    - The Sunway Lagoon e-Ticket (s) is valid at Sunway Lagoon Theme Park, Bandar Sunway, Subang Jaya, Selangor.
    - In order to utilize the Sunway Lagoon e-Ticket (s), the Winner is required to follow the steps below, according to the Confirmation Order email to utilise the Sunway Lagoon e-Ticket (s):
      - i. A winning notification email will be sent to the Winner.
      - ii. The Winner must click on the URL link provided in the winning notification email and download the Sunway Lagoon e-Ticket (PDF version).
      - iii. The e-Ticket contains an entry barcode which the Winner must scan at the Sunway Lagoon Theme Park entrance turnstile.
      - iv. The Winner must scan the barcode displayed on the e-Ticket at the entrance turnstile to enter Sunway Lagoon Theme Park.





- The Sunway Lagoon e-Ticket (s) is valid for a single entry only. The Winner's wristband will be removed upon exit. Re-entry to the park is not allowed.
- The Winner is advised to bring a valid MyKad/MyKid for verification purposes.
- The Sunway Lagoon e-Ticket (s) is valid on ALL rides **EXCEPT** for Bungy Jump, G-Force X, Go-Kart, Fun Fair and Wild Immersion (VR).
- There will be no re-issuance of the Sunway Lagoon e-Ticket (s) upon the expiry date. No replacements or extension will be allowed for expired e-Ticket.
- The Winner should evaluate their self-risk and understand that by visiting Sunway Lagoon Theme Park, member voluntarily assumes that there will be an elevated risk of exposure to COVID-19 in a public space.
- As part of Sunway Lagoon's "Play & Stay Safe with Confidence" safety procedure, the Winner is reminded to maintain social distancing and encouraged to wear face masks while in the park.
- Unvaccinated Winner (children and teenagers) aged 17 and below must be accompanied by a fully vaccinated adult to enter Sunway Lagoon Theme Park.
- Unvaccinated Winner (pregnant ladies) will be required to conduct a COVID-19 RTK Test on the day of entry. Only those with negative test results are allowed to enter Sunway Lagoon Theme Park. Test kits are available for purchase at the park.
- Winners with supporting Doctor's Letter/Medical Certificates as proof of medical conditions exempting them from the COVID-19 vaccine are allowed to enter the park.
- Unvaccinated Winner with medical conditions who do not have official proof of vaccine exemption are **NOT** allowed to enter Sunway Lagoon Theme Park. COVID-19 RTK Test will not apply to this category.
- Sunway Lagoon and the Organizer reserves the right to cancel or modify any order or revoke the use of the Sunway Lagoon e-Ticket (s) for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
- Sunway Lagoon and the Organizer will not be liable and/or be required to offer refund, replacement of the Sunway Lagoon e-Ticket (s), discounts, credits, cash or otherwise compensate customers for:
  - i. incorrectly redeeming this e-Ticket;
  - ii. discontinued or cancelled e-Ticket;
  - iii. improper use of, or inability to redeem, an e-Ticket;
  - iv. the inability to use an e-Ticket due to technical issues; or
  - v. Covid-19 positive symptoms and failure to present supporting Doctor's Letter/Medical Certificates (Clauses 11-13), where applicable
- Winner to contact Sunway Lagoon Customer Service at +603-5639 0000 or email to [ask\\_lagoon@sunway.com.my](mailto:ask_lagoon@sunway.com.my) to report on any issues or product purchase related matters.
- Winner may email Organizer at [enrich@malaysiaairlines.com](mailto:enrich@malaysiaairlines.com) to report any issues pertaining to the e-Ticket redemption.
- All other applicable terms and conditions shall apply.





#### **B. Exclusive Enrich Junior Cap and Firefly Plush Toy**

- The Prizes awarded to the Winners are not redeemable for cash or exchangeable for any other gift whether in part or in full.
  - The Prizes will be delivered to the Winners via courier within four (4) weeks after the Winners have verified their mailing addresses.
8. Enrich shall not liable for any additional or incidental costs, taxes, expenses, charges, fees, losses or damage incurred. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from the Prize.
  9. Enrich, at its sole and absolute discretion, reserves the right to update the Participants' personal details in Enrich system based on the information submitted in this Campaign during the Campaign Period.
  10. Any and all expenses and arrangement (including but not limited to travel, airport transfer, accommodation, personal cost, food and beverage) incurred in relation to accepting, collecting or using the Prize shall be borne by the Winners.
  11. Enrich will not entertain any request to change or substitute the Prizes. Prizes provided are given on "as is" basis to all winners
  12. Enrich shall have no obligation to substitute any alternative prize, cash equivalent or other compensation where the Winners fails to redeem/ claim Prizes for any reason.
  13. Enrich is entitled to replace the Prizes with other Prizes of similar value at any time without any prior notice.

#### **D. General Terms**

1. All transportation, accommodation, personal costs and/or any other costs and/or related expenses that are incurred to attend/participate in this Campaign are the sole responsibility of the Participant.
2. MAB reserves the right to use, reproduce, edit and distribute materials submitted for this Campaign for publication and/or display in any media format and any media channels without obtaining further prior permission and payment of any fees or royalty to the Participant.
3. MAB reserves the right to use the Winner's name, images, comments, materials relating to this Campaign and the results of this Campaign for the purpose of any announcement or promotional or marketing purposes in any media format and any media channels without any fee being paid. The Participant shall hold MAB free and harmless from any claims and/or liabilities whatsoever resulting from the usage or the reproduction of the submitted materials by MAB. This clause shall survive the expiration of this Campaign Period.





4. MAB, at its sole and absolute discretion, reserves the right to disqualify any Participant and revoke or forfeit any Points at any stage of the Campaign without prior notice if:
  - a. The Participant is not an eligible Participant;
  - b. The Participant fails to fully comply with the Terms and Conditions stipulated herein;
  - c. The Participant breaches any of the Terms and Conditions or other rules and regulations of the Campaign or violates any applicable laws or regulations;
  - d. MAB has, at its sole discretion, any reason whatsoever to believe that such Participant has attempted to undermine the operation of the Campaign in any way whatsoever, including but not limited to fraud, cheating or deception.
5. MAB's decision on matters relating to the Campaign shall be final and absolute. No discussion, correspondence, enquiry, appeal or challenge by any of the Participants in respect of any decision of MAB shall be entertained.
6. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia.
7. All rights and privileges herein granted to MAB are irrevocable and not subjected to rescission, restraint or injunction under any and all circumstances. Under no circumstances shall the Participant have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign
8. MAB reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
9. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Campaign.
10. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
11. MAB will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

