

TERMS AND CONDITIONS

Malaysia Airports (Niaga) Sdn Bhd - ERAMAN

1. The Enrich X Malaysia Airports (Niaga) Sdn Bhd (Eraman) Special Privilege Discounts for Enrich Members is organized by Enrich by Malaysia Airlines Berhad and Eraman (Organizers).
2. Eraman is managed by Malaysia Airports (Niaga) Sdn Bhd (Eraman) (Company No. 281310-V), a company incorporated in Malaysia and having its registered address at Malaysia Airports (Niaga) Sdn Bhd, 3rd Floor, Airport Management Centre, KL International Airport, 64000 KLIA, Sepang, Selangor (“Eraman”)

[A] Duration & Eligibility

1. This Campaign is from 02 December 2022 to 14 May 2023 (“Campaign Period”) and open to all Enrich members subject to the following Terms and Conditions.
2. The Campaign and the Promotion offered is open to all Enrich Members at the following airports: -
 - KL INTERNATIONAL AIRPORT
 - Klia2 INTERNATIONAL AIRPORT
 - PENANG INTERNATIONAL AIRPORT
 - KUCHING INTERNATIONAL AIRPORT
 - KOTA KINABALU INTERNATIONAL AIRPORT
3. During the campaign period, Enrich Blue, Silver, Gold & Platinum Members will be entitled to:
 - 10% discount for a minimum spend of RM400.00 at participating Eraman stores.
 - Applicable for all products at Duty Free and Duty Paid outlets except for
 - i. Selected alcohol, cigarettes, and tobacco.
 - ii. Chanel, Dior, Remy Martin Louis XII and all Macallan products.
 - iii. Discounted, best buy and promotional items.
4. Enrich Members will not earn Enrich points or Tier Elite Points for any purchases at Eraman stores under this campaign.
5. In order to utilize the Special Privilege Discount e-voucher (“e-voucher”), Enrich members are required to follow the steps below:
 - a. **To search the e-voucher:**
 - i. Download Malaysia Airlines on Google Play Store or Apple App Store
 - ii. Login to Enrich account
 - iii. Click the “More” button and then click MHvoucher
 - iv. Browse through the available Deals
 - b. **How to claim the e-voucher:**
 - i. Enrich Privilege Deals will be shown as 0 points
 - ii. Select your preferred Privilege Deal
 - iii. Quantity is only limited to ten vouchers per member per month
 - iv. Click “Redeem” and then “Confirm” button to claim the Deal
 - v. Deal is successfully redeemed

vi. Click "View My Vouchers" button to view the claimed Deal

c. **How to use the e-voucher:**

- i. Member **MUST** be present at the Merchant store. The e-voucher is not transferable.
- ii. Click on the Voucher icon at the top right
- iii. Under MHvoucher, there are Active and Past tabs
- iv. Active – Redeemed but not used
- v. Past – Redeemed and used
- vi. Select the Deal that you want to use Click "Use Now" button
- vii. Click "Yes" button to confirm. QR code, Barcode and Text Code will be displayed to be used at Merchant
- viii. Present the e-voucher upon payment at the cashier

6. Enrich Members are required to present the Special Privilege Discount e-voucher on Malaysia Airlines app upon payment at the cashier to be eligible for the discount.

7. Only one (1) Special Privilege Discount e-voucher can be used per transaction.

8. An Enrich Member can claim up to (ten) 10 e-vouchers per month.

9. This Discount Campaign is eligible at the following Eraman Outlets stated in Appendix I.

Appendix I: Eraman Outlets

No	AIRPORT	TRADE NAME / PRODUCT CATEGORY	Lot No.
1	KL INTERNATIONAL AIRPORT (KLIA)	Chocolates Shop (Arrival)	MTB-3-L04
2		Multiple Brands	MTB-5-L07
3		Lancome	MTB-5-L09
5		Ken's Apothecary	MTB-5-L10a
6		Contact Pier Mall	CPI NA1
7		DF1 Mall	SATP D01
8		Klia2 INTERNATIONAL AIRPORT (klia2)	Wines & Cigars
9	Liquor & Tobacco		S2-3-A48
10	Emporium Arrival		S2-2-A31a
11	Emporium Departure		S6-3-A01, S6-3-A19, S6-3-A18
12	Liquor & Tobacco Gate P		S6-2-A07
13	KOTA KINABALU INTERNATIONAL AIRPORT (BKI)	Duty Free International Departure Emporium	L3A03
14		Perfume & Cosmetics Boutique	L3A(C9)
15		Domestic Departure Emporium	L2A23, 24, 33 & 34
16		International Arrival	L1A08
17	PENANG INTERNATIONAL AIRPORT (PIA)	MAN Duty Free Emporium Departure	L2AR35B
18		Eraman Duty Free, International Arrival	L1AR06
19		Eraman Chocolates, Domestic	L2ARFB7
20		Eraman Perfumes, Domestic	L2AR29
21	KUCHING INTERNATIONAL AIRPORT (KCH)	Liquor & Tobacco Arrival	L1A09 & L1A09 (A)
22		Liquor & Tobacco Departure	L3A 03

[C] General Terms and Conditions

1. The Organizers, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion. Any dispute concerning goods or services received under this Special Privilege Discounts Promotion shall be settled between the Member and Eraman. Enrich by Malaysia Airlines shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Eraman failure or delay in providing the goods or services to Enrich Member.
3. The Organizer reserves the right at any time to change, modify or cancel the Special Privilege Discounts Promotion rules prior without notice including regulations, benefits and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html>
4. The Terms and Conditions of the Special Privilege Discounts Promotion shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
6. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Promotion.
7. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

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