



TERMS AND CONDITIONS

MUZART INTERNATIONAL SDN BHD (MuzArt)

1. The Enrich X MuzArt Special Privilege for Enrich Junior Members is organised by Enrich by Malaysia Airlines Berhad, Muzart International Sdn Bhd and XIN Communications Sdn Bhd ("Organisers").

[A] Duration & Eligibility

- 1. This Campaign is open to all Enrich Junior Members from 14 June 2023 to 31 May 2024 ("Campaign Period") subject to the following Terms and Conditions.
- 2. The Campaign and the Promotion offered are open to all Enrich Junior Members at the following outlets located in:
 - a. Kuala Lumpur
 - b. Selangor
 - c. Johor
 - d. Pulau Pinang
 - e. Sarawak
- 3. Enrich Junior Members (Blue, Silver, Gold, and Platinum) will be entitled to a privilege offer at participating MuzArt outlets during the campaign period.
 - Offer 1: Redeem a free gift (Art Pack) and collect at selected MuzArt outlet OR
 - Offer 2: Redeem 90 minutes Art Discovery session at selected MuzArt outlet.
- 4. Enrich Junior Members are required to present the Special Privilege e-voucher ("e-voucher") on Malaysia Airlines app to claim for the privilege offer.
- 5. Enrich Junior Members will not earn Enrich Points or Tier Elite Points for any purchases at MuzArt outlets under this campaign.
- 6. In order to utilise the e-voucher, Enrich Junior Members are required to follow the steps below:
 - a. How to search for the e-voucher:
 - i. Download Malaysia Airlines app on Google Play Store or Apple App Store
 - ii. Login to Enrich account
 - iii. Click the "MHvoucher"
 - iv. Browse through the available Deals

b. How to claim the e-voucher:

- i. Enrich Privilege Deals will be shown as 0 points
- ii. Select your preferred Privilege Deal
- iii. Quantity is only limited to one (1) e-voucher per member during the campaign period.
- iv. Click the "Redeem" button and then click the "Confirm" button to claim the Deal
- v. Deal is successfully redeemed
- vi. Click the "View My Vouchers" button to view the claimed Deal





c. How to use the e-voucher:

- i. Member MUST be present at the MuzArt outlet. The e-voucher is not transferable.
- ii. Click the MHvoucher icon at the top right
- iii. Under My Vouchers, there are Active and Past tabs
- iv. Active Redeemed but not used
- v. Past Redeemed and used
- vi. Select the Deal that you want to use by click the "Use Now" button
- vii. Click the "Yes" button to confirm. QR code, Barcode and Text Code will be displayed to be used at MuzArt
- viii. Present the e-voucher at the cashier
- 7. The guardian of the Enrich Junior Member must contact the selected MuzArt International outlet at least five (5) working days to confirm the collection/trail class date via WhatsApp/call.
- 8. Only one (1) e-voucher can be used per transaction. Multiple e-vouchers are not allowed to be used per transaction.
- 9. An Enrich Junior Member can claim one (1) e-voucher during the campaign period.
- 10. This Campaign is eligible at the following MuzArt outlets stated in Appendix I.

[B] General Terms and Conditions

- 1. The Organisers, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion. Any dispute concerning goods or services received under this Campaign shall be settled between the Enrich Junior Member and MuzArt. Enrich by Malaysia Airlines shall bear no responsibility for resolving such disputes or for the dispute itself.
- 2. The Organisers are not liable for MuzArt failure or delay in providing the goods or services to Enrich Junior Members.
- 3. The Organisers reserves the right at any time to change, modify or cancel Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable Terms and conditions shall apply. Please visit https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html.
- 4. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Junior Members agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
- 5. The main language of the Terms and Conditions shall be English. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms and Conditions and the translated version, the English Terms and Conditions shall prevail.





- 6. By participating in this Campaign, it is deemed that the Enrich Junior Members have read and agreed to be bound by the Terms and Conditions. Any breach of the Terms and Conditions may, at the Organisers' absolute discretion, result in forfeiture of any of the goods or services rendered. The Organisers shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
- 7. The Organisers will not be held responsible for any typographical errors or misprint under the Terms and Conditions.





APPENDIX I

MUZART'S PARTICIPATING OUTLETS/BRANCHES

Location	Address	Contact Number
Muzart Setia Tropika	37, 37-01, 37-02, Jalan Setia Tropika 1/15, Setia Tropika, 81200 Johor Bahru, Johor	014-3459493
Muzart Desa Tebrau	No. 11, Jalan Harmonium 23/14, Taman Desa Tebrau, 81100 Johor Bahru	014-3459493
Muzart Sutera Utama	35, Jalan Sutera Tanjung 8/3, Taman Sutera Utama, 81200 Johor Bahru	014-3459493
Muzart Bukit Indah	No. 40,40A Jalan Indah 28/1, Taman Bukit Indah 2, 79100 Nusajaya, Johor	014-3459493
Muzart Permas Jaya	No. 30, Jalan Permas 10/6, 81750 Masai, Johor	014-3459493
Muzart Sri Petaling	67-1, Jalan Radin Bagus, Bandar Baru Sri Petaling, 57000 Kuala Lumpur	014-3459493
Muzart Kota Damansara	No. 22A-1, Jalan PJU 5/5, Dataran Sunway, Kota Damansara, 47810 Petaling Jaya, Selangor	014-3459493
Muzart Bukit Tinggi	26-0, Lorong Batu Nilam 3d, Bandar Bukit Tinggi 1, 41200 Klang, Selangor	014-3459493
Muzart Sri Hartamas	Plaza Damas, M-1-16, Block M, Jalan Sri Hartamas 1, Sri Hartamas, 50480 Kuala Lumpur	014-3459493
Muzart Bandar Puchong Jaya	No. 5-1, 5-2, Jalan Kenari 19a, Bandar Puchong Jaya, 47100 Puchong, Selangor	014-3459493
Muzart Seri Alam	No. 87, Jalan Bina 1, Bandar Seri Alam, 81750 Masai, Johor	016-7990820
Muzart Adda Height	No. 79, Jalan Adda 3/1, Taman Adda Height, 81100 Johor Bahru, Johor	011-11183622
Muzart Mutiara Mas	No. 49, Jalan Mutiara 1/9, Taman Mutiara Mas, 81300 Skudai, Johor	012-8772356





Location	Address	Contact Number
Muzart Mount Austin	No. 29, Jalan Austin Heights 8/5, Taman Mount Austin, 81100 Johor Bahru, Johor	016-7017338
Muzart Kulai Indahpura	No. 225, Jalan Kenanga 29/2, Indahpura, 81000 Kulai, Johor	018-2120225
Muzart Bandar Baru Uda	No. 24, 1, Jln Padi Emas 1/7, Bandar Baru Uda, 81200 Johor Bahru, Johor	010-6672290
Muzart Taman Gaya	23, Jalan Sasa 6, Taman Gaya, 81800 Ulu Tiram, Johor	012-7225402
Muzart Taman Universiti	45, Jalan Kebudayaan 16, Taman Universiti, 81300 Skudai, Johor	010-6509706
Muzart Taman Flora Utama	32, Jln Flora Utama 5, Taman Flora Utama, 83000 Batu Pahat, Johor	017-8208255
Muzart USJ21	7, Jalan USJ 21/7, USJ 21, 47630 Subang Jaya, Selangor	019-5993122
Muzart Setia Alam	C02 (First Floor), Sunsuria Forum @ 7 th Avenue, 1, Jln Setia Dagang AL U13/AL, Setia Alam, 40170 Shah Alam, Selangor	011-65462626
Muzart Raja Uda, Butterworth	48-G, Lorong Tanjung Aman 2, Taman Tanjung Aman, 12300 Butterworth, Pulau Pinang	012-6492954
Muzart Simpang Ampat	103, Lorong 22/SS1, Bandar Tasek Mutiara, 14120 Simpang Ampat, Pulau Pinang	012-3289166
Muzart Tabuan Tranquility	No. 58, Tabuan Tranquility 3, Jalan Canna, 93350 Kuching, Sarawak	012-8225670