

STAY MORE, EARN MORE BONUS ENRICH POINTS

Terms and Conditions

[A] Organiser

1. The exclusive MATTA offers of Stay More, Earn More Bonus Enrich Points (“**Promotion**”) is organised by Enrich by Malaysia Airlines Berhad (“**Organiser**”) (Company No. 201401040794 (1116944-X), a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000, Sepang, Selangor.

[B] Promotion Period

1. The Promotion is valid from 18 October 2024 from 00:00H (Malaysia Time) until 31 October 2024 23:59H (Malaysia Time) (“**Promotion Period**”).

[C] Eligibility

1. Enrich Hotels is powered by Rocket Travel (“**Rocketmiles**”).
2. The Promotion is open to all new/existing Enrich Members.
3. Non-Enrich Member can register for membership via <https://enrich.malaysiaairlines.com/signup> or Malaysia Airlines app with code **ENRMAG24**.
4. If the Enrich Member is a new user and existing user of www.enrichhotels.com, they will be eligible to earn Bonus Enrich Points over and above the base Enrich Points earned for the hotel stay purchased.
5. This Promotion will not apply to Enrich Hotel redemption bookings.

[D] Campaign Details:

1. To be eligible for this Promotion, Enrich Member must book through the Enrich Hotels website: <https://www.enrichhotels.com/>.
2. This Promotion will start and end at Malaysia local time as follows:

Booking Period : 18 October 2024 – 31 October 2024 by 23:59H (Malaysia Time)
Hotel Stay Period : 18 October 2024 - 31 March 2025 by 23:59H (Malaysia Time)

3. To be eligible for this promotion, Enrich Member will have to adhere to the following conditions:
 - Login to Enrich Account.
 - Follow the Booking and Hotel Stay Period.
 - Complete the Hotel Stay Period by 31 March 2025 by 23:59H (Malaysia Time).
 - Subject to the Terms and Conditions herein, an Enrich Member who is a **new user** and **existing user** to Enrich Hotels is eligible for this Promotion and will be awarded a **Bonus Enrich Points over and above the base Enrich Points earned for the hotel stay on a per stay more, earn more** basis.
 - The Promotion is offered per booking and will be awarded on each eligible stay at a participating property booked via Enrich Hotels during the Promotion Period.

- The Promotion is limited to one (1) time per Enrich Member.
 - If eligible, the Promotion will be awarded upon completing the stay and checkout.
 - The Promotion applies to eligible properties marked on the search results. The Promotion cannot be combined and cannot be applied to existing bookings or retroactively applied to bookings not made using the link above.
4. Enrich reserves the right to retract a Bonus Enrich Points awarded at any time if it detects technical errors, cancel/rebooking activity (defined by identical search criteria), or any deceptive behavior attempted to circumvent the limits expressed above including multiple accounts.
 5. If the hotel reservation is canceled, the Bonus Enrich Points will not be awarded to the Enrich Enrich Member.
 6. Rewards that cannot be posted due to incorrect or incomplete information may become ineligible after twelve (12) months and no Enrich Member response to our e-mail outreach.
 7. Please allow fourteen (14) days for the Bonus Enrich Points to be credited in a qualifying Enrich Member's account after the hotel stay or hotel stays are completed, and the qualifying Enrich Member has met the conditions stated.
 8. Any dispute or discrepancies with regards to the hotel booking, Enrich Members are required to email Enrich Hotels concierges at support@enrichhotels.com managed by Rocket Miles or contact them by phone at: Toll Free: +17736728914 / Local: +60392126871

General Terms and Conditions

1. By joining this Promotion, it is deemed that Enrich Member have read and have agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may result in forfeiture of the Offer at the Organiser's absolute discretion.
2. All other rules and regulation including Enrich Programme Terms and Conditions and Enrich Hotels Terms and Conditions shall apply.
3. The Organiser shall not be liable for any disruption during the Promotion Period, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable efforts shall be used to remedy the disruption and resume the Promotion on a fair and equitable basis to the entrants.
4. The Organiser reserves the right to cancel, suspend, postpone, or extend the Promotion without any prior notice. For the avoidance of doubt, any cancellation, suspension, postponement, or extension by the Organiser of the Promotion shall not entitle Enrich Hotel customers to any claim or compensation against the Organiser, its agents and employees for any and all losses or damages suffered or incurred by the Enrich Hotels Customers as a direct or an indirect result of the act of cancellation, suspension, postponement or extension.
5. The Organiser, its agents, and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion or with the Offer presented or forfeited.
6. The Organiser reserves the right at any time to amend, delete or add to any of these Terms and Conditions including the mechanism of the Promotion at its absolute discretion without prior

notice.

7. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Promotion.
8. If any matter arises which is not covered in these Terms and Conditions, it will be determined solely by the Organiser.
9. The Organiser shall ensure that the collection, use and disclosure of the Enrich Hotels customers personal data in their participation of this Promotion are consistent with the Malaysian Personal Data Protection Act 2010 ('PDPA'). It is acknowledged that personal data collected and processed under this Promotion is obtained voluntarily and with your consent. The Organiser shall ensure that under no circumstances is the collected data disclosed or sold or passed on to third parties for any reason. However, the Organiser may disclose the data collected for a purpose directly related to the purpose it was disclosed at the time of collection to a third party such as other Organiser's affiliates and subsidiaries or in circumstances specified in the Malaysia Airlines Personal Data Privacy Policy as published at the Organiser website. The Organiser should not be held liable for any damage caused because of the collection, use, disclosure, loss, misuse, modification, unauthorised or accidental access, alteration or destruction of your personal data unless the actions of the Organiser were deliberate or grossly negligent.
10. This Promotion and these Terms and Conditions are governed by the laws of Malaysia. Enrich Hotels customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.