



ENRICH X ONEWORLD 10% POINTS BACK FLIGHT PROMOTION

Terms and Conditions

1. Organiser

The Enrich oneworld 10% Points Back Flight Promotion ("Promotion") is organised by Enrich by Malaysia Airlines Berhad ("Organiser").

2. Promotion Period

- Booking period: 04 September 2025 to 17 September 2025 (00:00 MYT - 23:59 MYT)
- Travel period: 04 September 2025 to 31 August 2026 (00:00 MYT - 23:59 MYT)
- Only flight bookings made within the Booking Period that apply to travel within the Travel Period qualify for the offer.

3. Eligibility

- Open to all Enrich members with an active Enrich account and sufficient Enrich Points.
- Enrich members must log in and bookings must be done through Enrich Online or Malaysia Airlines website.

4. Participating Partner

- oneworld member airlines exclude Fiji Airways, subject to availability for online redemption via Enrich Online or Malaysia Airlines website.

5. Offer Rewards

- Offer: 10% Points Back for eligible oneworld flights available for redemption via Enrich Online or Malaysia Airlines website.
 - Valid for flight bookings made as per booking period below:
 - 04 September 2025 to 17 September 2025
 - Travel must be completed by: 31 August 2026.

6. Offer Fulfilment

- Points back are applicable for all booking classes on all eligible oneworld flights available for redemption via Enrich Online or Malaysia Airlines website.
- Points back will be credited to the member's Enrich account within **14 days after the original travel date and once the journey is completed**. The original travel date refers to the date stated on the first issued ticket. If the travel date is subsequently changed, the Points Back will still be credited based on the original travel date.
- There is no minimum redemption required.
- Enrich member name in the booking must exactly match their Enrich profile to ensure successful Points back.

7. Points Validity

- Credited Enrich Points are valid for **6 months** from the date of crediting.
- All Enrich Points are subject to the Enrich Programme Terms and Conditions.



8. Inclusions

- Applicable for full redemption using Enrich Points on one-way or return tickets on eligible oneworld flights available via Enrich Online or Malaysia Airlines website (all booking classes).
- Applicable on all types of cabin.
- Valid for one-way or return flights across all destinations within the oneworld network, subject to availability for online redemption on Enrich Online or Malaysia Airlines website.
- Enrich members will receive 10% Enrich Points Back capped at 5,000 Enrich Points applied to each booking.
- Multiple bookings are permitted during the promotion period.

9. Exclusions

The following bookings do not qualify:

- Flights not available for oneworld redemption online on Enrich Online or Malaysia Airlines website.
- Infant tickets, group fares, or bookings without a valid Enrich membership number at the time of booking.
- Flights that are cancelled, refunded, or classified as “no-show.”

○ Other Applicable Terms

- The [Enrich Programme Terms and Conditions](#) apply.
- The [General Terms and Conditions for Enrich Promotions](#) shall also apply.
- The [General Malaysia Airlines Terms and Conditions](#) apply.
- The [General Conditions of Carriage Terms and Conditions](#) apply.
- These Promotion Terms and Conditions shall prevail in the event of any inconsistency with other promotional or marketing materials.

○ Contact Information

For any questions or issues related to this Promotion:

- Visit: www.enrich.malaysiaairlines.com
- Call Malaysia Airlines Global Contact Centre:
 - Within Malaysia: 1 300 88 3000
 - Outside Malaysia: +603 7843 3000