

FLIGHT REDEMPTION SALE CAMPAIGN

Terms and Conditions

1. Enrich by Malaysia Airlines Berhad (“Malaysia Airlines”) will be running a **Flight Redemption Sale Campaign with up to 15% Off Enrich Saver Redemption** (“Promotion”). The Promotion is open for redemption from 3 December - 6 December 2024 (“Redemption Period”) for travel on **Business and Economy Class** on pure Malaysia Airlines operated flights from/to Domestic and selected International destinations only.
2. This Promotion will start on 3 December 2024 at 00:00H (Malaysia Time) until 6 December 2024 at 23:59H (Malaysia Time) (“Redemption Period”) and travelling period will be between 3 December 2024 until 30 June 2025 (“Travel Period”). The entire flight journey, one-way/return, must be completed within the Travel Period.
3. This Promotion is valid solely on pure Malaysia Airlines operated flights on one-way/return journey from/to domestic and selected international destinations and ticket(s) issued on a MH (232) ticket document.

Redemption and Ticketing Period : 3 December 2024 – 6 December 2024

Travel Period : 3 December 2024 – 30 June 2025

4. Travel Award redeemed for travel under this Promotion is VALID ON FLIGHT/DATE SHOWN ONLY.
5. Travel Award once redeemed, is non-refundable and will be forfeited if not used.
6. Enrich Members are required to plan and confirm their travel dates as strictly no date change is allowed once redeemed, under any circumstances.

Eligibility

These Terms and Conditions set out the terms and conditions of Enrich Saver redemption.

1. This Promotion is open to all Enrich Members who have accrued the required Enrich Points available in the respective Enrich Member’s account, without any breach of the applicable Enrich Terms and Conditions (“Enrich Member”).
2. This Promotion is valid only on one way or return journey travel on pure Malaysia Airlines operated flights from/to domestic and selected international destinations only.
3. Enrich Saver redemption is strictly only available for booking via Enrich Online at <https://enrich.malaysiaairlines.com/enrich.html>, Malaysia Airlines website and Malaysia Airlines app.
4. This Promotion is NOT available for booking at Malaysia Airlines Contact Center, Malaysia Airlines Ticket Office(s) or Travel Agents or any other ground channels.

5. Enrich Members must login to his/her Enrich Account online for the Travel Award booking and ticketing process.
6. The Travel Award for this Promotion must be booked and ticketed at 00:00H on 3 December 2024 and by 23:59H on 6 December 2024 (both Malaysia time), failing which, the Enrich Member will not be eligible for this Promotion and normal Dynamic Award redemption will apply. No appeals and/or disputes will be entertained.
7. This Promotion is only applicable for Full Enrich Points redemption, and it is NOT applicable using Enrich Points + Cash redemption option.
8. Seats are subject to availability and on first come first serve basis.
9. This Promotion does not include applicable taxes and surcharges which, are to be paid by credit card separately by the Enrich Member.
10. This Promotion is available for all Enrich Members who have enough Enrich Points in their Enrich Account to redeem for all travelers at the fixed Enrich Points amount.
11. Enrich Members who do not have enough Enrich Points to redeem may purchase Enrich Points under 'Buy Points' via their Enrich Online.
12. Enrich Members will NOT earn Enrich Points or Tier Elite Points for the Travel Award redeemed with Enrich Points.
13. Enrich Points required to redeem a Travel Award must be redeemed from a single Enrich Account and may not be combined from multiple Enrich Accounts.
14. Redemption for infant and children (02 - 12 years) must be booked with an adult (18 years and above) when redeeming online.
15. The Enrich Points for infant and child Travel Award under this Enrich Saver redemption will be the same as the Enrich Points applied for an adult. No infant/child discount will apply for this Promotion.
16. The Enrich Saver redemption is only valid for non-stop flights between two destinations on the specified fare class(es) only. Stopover is NOT allowed. For connecting flights, the Enrich Points for Enrich Saver will apply for each flight sector (tickets issued separately).
17. Enrich Points under this Promotion will be redeemed per sector, per Enrich Member, from the respective Enrich Account.
18. Malaysia Airlines Award Travel redemption is not applicable for group travel bookings involving ten (10) and more passengers.
19. There shall be no fixed relationship or conversion between Enrich Saver redemption and the Dynamic Award redemption.

20. Enrich Saver redemption is not eligible for upsell to higher booking class, Enrich Upgrade, MHUpgrade, Last Minute Upgrade, Free Upgrade (where applicable) or any other form of upgrade.

Promotion

1. This Promotion is valid for travel on eligible Business and Economy Class only and solely on pure Malaysia Airlines operated flights from/to domestic and selected international destinations only..
2. This Promotion is only applicable for travel on the following eligible respective booking class:

Class of Travel	Eligible Booking Class
Business	Z
Economy	O

Note: This Promotion is subject to flight and seat availability.

3. This Promotion is applicable on selected routes on Business and Economy Class as per table below: -

Destinations	Minimum Points Required After Discount (one way)	
	Business	Economy
Peninsular Malaysia		
AOR - Alor Setar	8,000	1,800
JHB - Johor Bahru		
KBR - Kota Bahru		
TGG - Kuala Terengganu		
KUA - Kuantan		2,000
LGK - Langkawi		
PEN - Penang		
ASEAN		
KJT - Kertajati	10,200	3,200
HKT - Phuket	13,600	4,300
KNO - Medan	14,400	3,600
SGN - Ho Chi Minh	16,100	6,100
DAD - Da Nang	16,400	4,600
HAN - Hanoi	16,500	5,900
RGN - Yangon	16,600	6,300

BKK - Bangkok	17,000	6,200
SIN - Singapore	17,000	4,600
SUB - Surabaya	17,400	5,700
CGK - Jakarta	18,200	5,700
PNH - Phnom Penh	18,400	5,700
CNX - Chiang Mai	20,600	6,800
DPS - Bali	21,300	7,300
MNL - Manila	31,400	10,000
South Asia		
MLE - Maldives	13,900	4,700
TRV - Trivandrum	15,500	6,500
ATQ - Amritsar	16,200	7,200
AMD - Ahmedabad	16,800	7,700
COK - Kochi	26,700	9,700
MAA - Chennai	27,100	10,200
BLR - Bangalore	30,100	10,500
DAC - Dhaka	30,100	14,900
CCU - Kolkata	32,200	12,500
HYD - Hyderabad	36,300	11,400
KTM - Kathmandu	37,300	14,800
BOM - Mumbai	37,400	14,700
CMB - Colombo	39,100	8,300
DEL - New Delhi	43,200	14,300
Middle East		
DOH - Doha	148,900	32,900
North Asia & China		
XMN - Xiamen	31,600	9,600
HKG - Hong Kong	34,000	12,300
CAN - Guangzhou	34,000	11,900
PVG - Shanghai	40,400	16,700
PKX - Beijing	41,400	17,000
TPE - Taipei	30,600	11,300
ICN - Seoul	40,800	17,000
KIX - Osaka	42,500	16,700
NRT - Narita	42,500	17,400
Europe		

CDG - Paris	140,500	36,700
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- For connecting flights, Enrich Saver will apply for each flight sector operated solely by pure Malaysia Airlines flights. Through Enrich Points from origin to destination will not apply.

Example:

Penang/Kuala Lumpur/Sydney/Kuala Lumpur/Penang

Enrich Points will apply as follows: -

No.	Sectors and Cabin	Discounted Enrich Points
1	Penang to Kuala Lumpur on Business class	8,000 Enrich Points one way (15% off Saver Points)
2	Kuala Lumpur to Sydney on Business class	75,000 Enrich Points one way (Normal Points based on fare type redeemed)
3	Sydney to Kuala Lumpur on Business class	75,000 Enrich Points one way (Normal Points based on fare type redeemed)
4	Kuala Lumpur to Penang on Business class	8,000 Enrich Points one way (15% off Saver Points)
Total Enrich Points required: 166,000 Enrich Points		

- This Promotion is NOT valid on all or any oneworld member airline flights, Enrich partner airline flights, MH3000/MH4000/MH5000/MH7000/MH9000 flight series, codeshare flights, charter flights or flights jointly operated by other airlines, flights marketed by Malaysia Airlines but operated by partner airline or flights marketed by partner airlines but operated by Malaysia Airlines.
- All taxes including fees and surcharges (where applicable) are the responsibility of the Enrich Member/user of the Travel Award and are due at the time of issuance, ticketing and/or at departure.
- Seats for this Promotion are limited and shall be available on a first come, first serve basis, subject to any applicable terms and conditions, rules and regulations of Malaysia Airlines.

Enrich Saver Conditions

- The travel(s) under this Enrich Saver Award redemption promotion is strictly VALID ON FLIGHT/DATE SHOWN ONLY.
- Once redeemed, the ticket cannot be rebooked or reissued.
- Enrich Members are to redeem again if there is any error to a ticket redeemed under this Promotion. E.g.: Name, booking, date/booking class and destination errors. No refund or change is allowed.

4. When redeeming online, Enrich Members **MUST** ensure names of passengers are accurate and according to the passport. Ticket will not be refunded for any name entered by error. Enrich Members are to redeem again in the correct passenger name.
5. Once a Travel Award is redeemed under this Promotion, flight/date change, upsell to higher fare class/rerouting are strictly NOT allowed.
6. Any flight ticket booked or redeemed/issued prior to this Promotion shall not be eligible for reissuance or refund for the purpose of this Promotion.
7. All Malaysia Airlines Travel Award redemption must be on available and confirmed seat basis at the time of booking. Not applicable for waitlist or open dated tickets.
8. Once a Travel Award is issued under this Promotion, it is considered used if not utilised for the flight reserved. Enrich Points will not be refunded nor can taxes, fees and surcharges paid be refunded. The Travel Award is forfeited.
9. Travel Award redeemed under this Promotion is non-endorsable (i.e. not to be endorsed to another airline), non-reroutable, non-transferable and non-refundable. Malaysia Airlines shall be entitled to cancel or invalidate any Travel Award if found to be in breach of any of these Terms and Conditions, Enrich Terms and Conditions or any other applicable rules and regulations of Malaysia Airlines.
10. Name change is strictly not permitted, and the Travel Award is not transferable.
11. The use of Enrich Points against this offer is subject to these Terms and Conditions and all other Terms and Conditions of the Enrich Programme. The terms and conditions of the Enrich Programme are subject to change at any time with or without notice.
12. Enrich Points redeemed for the Travel Award is NOT refundable to the original account or used in exchange for a different Travel Award. This applies regardless of whether the refund request is made before the Travel Award has been issued or whether the Award Travel is completely unused or partially used.
13. Enrich and Malaysia Airlines reserve the right to make changes to the fare conditions and to the number of Enrich Points required for the Travel Award.

General Terms

1. Malaysia Airlines reserves the right to amend or change these Terms and Conditions or withdraw this Promotion at any time with or without prior notice. No person shall be entitled to any claim whatsoever against Malaysia Airlines.
2. This Promotion, the utilisation of Enrich Points and the redemption of tickets, are further subject to other standard reservations and ticketing rules and regulations including but not limited to, General Conditions of Carriage, Malaysia Airlines rules and regulations, and Enrich Terms and Conditions.

3. In the event of any discrepancy between these Terms and Conditions with other terms and conditions, the Malaysia Airlines Trave Award Terms and Conditions shall prevail to the extent of such inconsistency.
4. This Promotion and these Terms and Conditions are governed by the laws of Malaysia. Enrich Members agree that the Courts of Malaysia shall have an exclusive jurisdiction over all matters arising from this Promotion.
5. For any queries regarding the Promotion, please contact Malaysia Airlines (Enrich) via:
 - Log in to your Enrich Online account at <https://enrich.malaysiaairlines.com>;
 - Call the Malaysia Airlines Contact Centre at 1 300 88 3000 (within Malaysia) or +603 7843 3000 (outside Malaysia) or,
 - Visit nearest Malaysia Airlines ticketing office.
6. Other Enrich General Terms and Conditions may apply.