

TERMS AND CONDITIONS

Redemption of Enrich Points for BP Healthcare RM50 e-Voucher

The Enrich and BP Healthcare RM50 e-Voucher Redemption Campaign is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X)) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to “Organizer”)

And

Ali Health Sdn Bhd (Registration No 201401007482 (1083560-W)), a company incorporated in Malaysia and having its registered office at No. 17, 19, & 21, Jalan Medan Tuanku 1, Medan Tuanku, 50300 Kuala Lumpur, Malaysia (hereinafter referred to as “BP Healthcare”)

[A] Redemption of BP Healthcare RM50 e-Voucher

1. The BP Healthcare RM50 e-Voucher (s) is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign Terms and Conditions.
2. The amount of Enrich Points for this campaign is **3,000 Enrich Points for one (1) x BP Healthcare RM50 e-Voucher.**
3. The campaign period is as follow:

Redemption period : Now – 31 December 2025

Usage period : Now – 31 December 2025

4. The BP Healthcare RM50 e-Voucher can only be redeemed on Malaysia Airlines mobile app and Enrich Online (<https://enrich.malaysiaairlines.com/login>) and may not be redeemed or purchased with cash or credit card directly at any BP Healthcare outlets.
5. Once redeemed, the BP Healthcare RM50 e-Voucher (s) is non-refundable and cannot be exchanged for cash in part or full. However, the BP Healthcare RM50 e-Voucher is transferable and may be utilized by Enrich Member’s family and/or friends.
6. The appropriate Enrich Points will be deducted from the Member’s Enrich account and will not be refunded under any circumstances. Once the BP Healthcare RM50 e-Voucher (s) has been redeemed, it is considered utilized even if not used.
7. The Redemption is on full Points term only; no Points + Cash terms is allowed.
8. Once redemption is successful, a Redemption Confirmation Order Email will be sent to the member’s registered email address in the Enrich profile.

[B] Usage of BP Healthcare RM50 e-Voucher

1. The BP Healthcare RM50 e-Voucher (s) is only valid at BP Healthcare’s e-store, namely Doctor2U (<https://shop.doctor2u.my/enrich>) and its mobile app.
2. Only one (1) BP Healthcare RM50 e-Voucher is allowed to be used in a single transaction.
3. In order to utilize the BP Healthcare RM50 e-Voucher (s), Enrich member is required to follow the steps below:
 - a. Login to Malaysia Airlines mobile app.
 - b. Tab on MHvoucher, then select My Voucher to view your Active Voucher.
 - c. Select the voucher to utilize, and click ‘USE NOW’

- d. The voucher code will appear.
 - e. Visit the online store, key in the e-Voucher code upon checkout.
 - f. Once successful, RM50 will be deducted from the total bill.
4. The BP Healthcare RM50 e-Voucher (s) is good for a one-time purchase only.
 5. The BP Healthcare RM50 e-Voucher is redeemable on **selected products and services only**.
 6. Please refer to the list below for the products and services that are eligible for the BP Healthcare RM50 e-Voucher:

Category	Type of Products/Services	
COVID-19 Tests	COVID-19 RT-PCR tests/packages	
	COVID-19 Antibody tests	
Health Screenings	Pre-Marital Packages 2 Pax	
	Total Wellness Program	
	Food Allergy Profile	
	Allergy Basic Profile (28 allergens)	
	Comprehensive Oral Health Screening	
	Allergy Profile	
	CT Urography	
	CT Lumbar Spine	
	Sleep Study Package	
	CT Paranasal Sinuses	
	CT Abdomen	
	CT Angiography	
	CT Colonography	
	CT Upper Limbs	
	CT Pelvis	
	CT Thoracic Spine	
	CT Neck/Postnasal space	
	CT Lower Limbs	
	Pre-U Health Screening A (With X-ray)	
	Pre-U Health Screening B (Without X-ray)	
	Pre-U Health Screening B (Without X-ray)	
	Head2Toe Screening Package	
	SPECIALIST	
	Basic Health Screening	
	Basic Health Screening with Ultrasound Tests & Specialist Service	
	Products	Nutridos Calcium + Vitamin D
		Nutridos B CO Plus
		Nutridos Bifido
		Nutridos Oat Plus
		Nutridos Lov-Asure Matcha
		Nutridos Lov-Asure Vanilla
Nutridos Livcare		
Nutridos Flexi-Lov		
Nutridos Nutri-E		
BP iBright		
BP iBright Black		
BP iMassager		

	BP TENS Portable Electronic Massager Device
	BP Oximeter
	BP Blood Pressure Meter
	BP Smart Scale
	BP Thermometer

7. No minimum purchase is required to use the BP Healthcare RM50 e-Voucher (s):
 - a. If the total purchase is less than the value of the BP Healthcare RM50 e- Voucher, no refunds will be allowed.
 - b. If the total purchase is more than the value of the BP Healthcare RM50 e- Voucher, Member is required to top-up and pay the difference.
8. Purchases made with BP Healthcare RM50 e-Voucher (s) is not refundable/exchangeable.
9. There will be no re-issuance of the BP Healthcare RM50 e-Voucher (s) upon the expiry date. No replacements or extension will be allowed for expired or lost voucher code.
10. The BP Healthcare RM50 e-Voucher (s) is valid in conjunction with any other promotions, discounts, and vouchers that is organized by BP Healthcare.
11. BP Healthcare and Organizer reserves the right to cancel or modify any order or revoke the use of the BP Healthcare RM50 e-Voucher (s) for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
12. BP Healthcare and Organizer will not be liable and/or be required to offer refund, replacement of BP Healthcare RM50 e-Voucher (s), discounts, credits, cash or otherwise compensate customers for:
 - a. Incorrectly redeeming this voucher code;
 - b. discontinued or cancelled voucher code;
 - c. improper use of, or inability to redeem, a voucher code; or
 - d. the inability to use a voucher code due to technical issues
13. Organizer will not be liable for any damage and adverse reaction (s) to health services/screenings received from BP Healthcare.
14. BP Healthcare and Enrich reserves the right at any time to change, modify or cancel the Promotion rules prior without notice including regulations, benefits and conditions of participation.
15. Member may email BP Healthcare Customer Service at support@doctor2u.my for any enquiries relating to the purchase.
16. Members are to contact Enrich at enrich@malaysiaairlines.com immediately within three (03) days from the date of redemption to report any issues pertaining to the redemption of the BP Healthcare RM50 e-Voucher. Request after three (03) days from the date of redemption will not be entertained and will be deemed as redeemed and utilized. No Points refund or replacement of BP Healthcare RM50 e-Voucher will be accommodated.
17. All other applicable terms and conditions shall apply.

[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and BP Healthcare. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for BP Healthcare's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members
4. The Organizer and BP Healthcare reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>
5. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms and Conditions and the translated version, the English Terms and Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

/end.