

TERMS AND CONDITIONS

Redemption of Enrich Optimax RM100 e-Voucher

The Enrich and Optimax RM100 e-Voucher Redemption Campaign is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X) a company incorporated in Malaysia and having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to "Organizer")

And

Optimax Eye Specialist Centre Sdn Bhd (Registration 329776-D), a company incorporated in Malaysia and having its registered office at 145-1, Jalan Radin Bagus, Sri Petaling, 57000 Kuala Lumpur, Malaysia (hereinafter referred to as "Optimax Eye Specialist Centre")

[A] Redemption of Enrich Optimax RM100 e-Voucher

1. The Enrich Optimax RM100 e-Voucher is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Points required specified in this campaign terms and conditions.
2. The amount of Enrich Points required for this redemption campaign is **6,000 Enrich Points** for one (1) Enrich Optimax RM100 e-Voucher.
3. The campaign period is as follow:
 - **Redemption period** : **1 March 2024 – 25 February 2026**
 - **Usage period** : **Six (06) months from date of successful redemption**
4. The Enrich Optimax RM100 e-Voucher can only be redeemed at Enrich Online (<https://www.enrich.malaysiaairlines.com/enrich.html>) and may not be redeemed or purchased with cash or credit card directly at any Optimax Eye Specialist Centre outlets.
5. Once redeemed, the Enrich Optimax RM100 e-Voucher is non-transferable, non-refundable and cannot be exchanged for cash in part or full.
6. The appropriate number of Enrich Points will be deducted from the member's Enrich account and will not be refunded under any circumstances. Once the Enrich Optimax RM100 e-Voucher has been redeemed, it is considered utilized even if not used.
7. Enrich Member must have sufficient Points in their Enrich account to redeem the Enrich Optimax RM100 e-Voucher. In the event where Member does not have sufficient Points, the redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Points term only; no Points + Cash terms is allowed.
9. There is no limit to the number of Enrich Optimax RM100 e-Voucher(s) to be redeemed as long as Enrich Points are sufficient in Member's account.
10. Once redemption is successful, a Redemption Confirmation Order Email containing the steps to retrieve and utilize the Enrich Optimax RM100 e-Voucher will be sent to the Member's registered email address in their Enrich profile

[B] Usage of Enrich Optimax RM100 e-Voucher

1. The Enrich Optimax RM100 e-Voucher(s) is valid at participating Optimax Eye Specialist Centre outlets in Malaysia and can be used one-time only.
2. Combination of multiple Enrich Optimax RM100 e-Vouchers, **up to 50 e-Vouchers** (worth RM5,000) is allowed in a single transaction.
3. In order to utilize the Enrich Optimax RM100 e-Voucher(s), Enrich Member is required to follow the steps

in the Redemption Confirmation Order Email (including to download the Malaysia Airlines Mobile Application from Apple App Store & Google Play Store) and proceed with appointment booking as per below:

- a. Enrich Member to contact the preferred Malaysian Optimax outlet to book an appointment at least 2 days in advance.
 - b. When making payment, Enrich Member must present the Enrich Optimax RM100 e-Voucher(s) at the Optimax outlet payment counter.
 - c. The staff at the Optimax outlet payment counter will swipe the "Redeem" tab on the Enrich Optimax RM100 e-Voucher.
 - d. Once successful, the total amount of Enrich Optimax RM100 e-Voucher(s) redeemed will be deducted from the total bill.
 - e. Enrich Member is responsible to pay any difference of the total bill over and above the amount of redeemed Enrich Optimax RM100 e-Voucher by cash or credit card, whichever is accepted at the Optimax outlet. Other payment types such as e-Wallet is subject to the acceptance of the Optimax outlet.
4. The "Redeem" tab on the Enrich Optimax RM100 e-Voucher can be swiped **ONCE** only. The Enrich Optimax RM100 e-Voucher is considered used once the "Redeem" tab is swiped. This action cannot be reversed.
 5. The Enrich Optimax RM100 e-Voucher(s) is good for a one-time purchase only.
 6. No minimum purchase is required to redeem the Enrich Optimax RM100 e-Voucher(s).
 7. There will be no reissuance of the Enrich Optimax RM100 e-Voucher upon the expiry date. No replacements or extension will be allowed for expired or lost e-Voucher(s).
 8. The Enrich Optimax RM100 e-Voucher is valid in conjunction with any other promotions, discounts, and vouchers that are organized by Optimax Eye Specialist Centre.
 9. Optimax Eye Specialist Centre and Enrich reserves the right to cancel or modify any order or revoke the use of the Enrich Optimax RM100 e-Voucher for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
 10. Optimax Eye Specialist Centre and Enrich will not be liable and/or be required to offer refund, replacement of Enrich Optimax RM100 e-Voucher, discounts, credits, cash or otherwise compensate customers for:
 - Incorrectly redeeming this e-Voucher;
 - discontinued or cancelled e-Voucher;
 - improper use of, or inability to redeem, an e-Voucher; or
 - the inability to use an e-Voucher due to technical issues
 11. Enrich will not be liable for any consequence or side effects, be it short-term or long-term, of post-treatments at Optimax Eye Specialist Centre experienced by the Enrich member.
 12. Member to contact Optimax Eye Specialist Centre outlet or toll-free line at 1800 88 1201 for any treatment-related inquiries.
 13. Member may email Enrich at enrich@malaysiaairlines.com to report any issues pertaining to the Enrich Optimax RM100 e-Voucher redemption.
 14. Reports on any issues pertaining to the Enrich Optimax RM100 e-Voucher (s) redemption are to be made within seven (07) days from the date of redemption. Any reports or requests made after seven (07) days from the date of redemption will not be entertained.
 15. All other applicable terms and conditions shall apply.

[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and Optimax Eye Specialist Centre. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Optimax Eye Specialist Centre's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members
4. The Organizer and Optimax Eye Specialist Centre reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html> and <https://www.optimax2u.com/>.
5. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

/end.