

## TERMS AND CONDITIONS

### ENRICH INTERCONTINENTAL KUALA LUMPUR HOTELS DINING REDEMPTION

The Redemption with Enrich RM 50 e-voucher (s) on **Malaysia Airlines Dining Redemption** for Enrich Members (“Campaign”) is organized by Malaysia Airlines Berhad (“Enrich” or “Malaysia Airlines” or “Organizer”) and **Participant** (“Participant ”) which is valid for the Enrich RM 50 e-voucher (s) (“Voucher”) from **01<sup>st</sup> January 2024 to 30<sup>th</sup> November 2024**.

#### [A] Redemption of Enrich RM 50 e-voucher

1. During the campaign period, Enrich members will be able to redeem the Enrich RM 50 e-voucher (s) through **Enrich Online** at <https://www.malaysiaairlines.com/enrich-portal/login.html> to be used at the participating Restaurants at Participant. \_
2. The Enrich RM 50 e-voucher is only available in a denomination of RM 50 and each Voucher redemption requires **3,000 Enrich** Points. Enrich reserves the right to revise the Enrich Points required to redeem a Voucher.
3. The campaign period is from **01<sup>st</sup> January 2024 to 30<sup>th</sup> November 2024**
4. The Enrich RM 50 e-voucher can only be redeemed at Enrich Online and may not be purchased with cash or credit card.
5. Once redeemed, the Enrich RM 50 e-voucher is non-refundable and cannot be exchanged for cash in part or full.
6. Member must have sufficient Enrich Points in their Enrich Account to redeem for the e-voucher.
  - a) All Enrich Points required for the redemption must be earned by the same Member under the same Account number. Redemption requests must be made by the Account holder. Redemption requests from parties’ other than the Member, including Nominees will not be processed.
  - b) Once redeemed, the appropriate number of Enrich Points will be deducted from the Member’s Enrich Account, thereafter will not be returned under any circumstances.
  - c) There will be no limitation on the quantity of e-voucher redeemable per Member.
  - d) The Enrich RM50 e-voucher, once issued, shall be deemed to be fully utilized, is non-refundable and may not be exchanged for cash.
7. Redemption for this Enrich RM 50 e-voucher is subject to availability.
8. Expired Enrich RM 50 e-voucher will not be accepted for use.
9. The participating restaurants shall not accept any usage of the Enrich RM 50 e-voucher after the end of the Campaign period.

#### [B] Usage of the Enrich RM 50 e-voucher

1. The tactical redemption campaign for the Enrich RM 50 voucher will take effect from 01<sup>st</sup> January 2024 to 30<sup>th</sup> November 2024 and Enrich Members (“Member”) can use their redeemed Enrich RM 50 e-voucher (s) as a mode of payment at **Participant** list of restaurants for dining purposes as follows:

Participating Restaurants
<ul style="list-style-type: none"><li>• Serena Brasserie</li><li>• Tatsu Japanese Restaurant</li><li>• Tao Chinese Restaurant</li><li>• OneSixFive Lounge</li><li>• Bentley Pub</li></ul>



2. Only valid Enrich RM50 e-voucher (s) will be accepted at the participating Restaurants. Both parties reserve the right to refuse to accept any e-voucher which is deemed to have been used, duplicated or which otherwise is suspected to be the subject of fraud.
3. Enrich members can only use the Enrich RM50 e-voucher where the expiry date of the e-voucher is within the campaign period. Past Enrich and utilized RM50 e-voucher is not allowed to be used.
4. The Enrich RM 50 e-voucher (s) is non-transferable to another Enrich Member.
5. Top up by cash/credit card is required for bills more than the voucher value. No refund of balance is required should the value of the vouchers used is more than the total payable amount.  
Example: In the event where the value of the RM50 e-vouchers used is more than the total payable amount in the **participating restaurants, Participant** will not refund the balance. (e.g.: total bill costs RM320, customer uses 7x RM50 vouchers for payment, the balance of RM30 will not be refund to the customer)
6. Payment must be either with Enrich RM50 e-voucher (s) in full or combination of vouchers and cash/credit card. Members may combine the Enrich RM50 e-voucher (s) belonging to other Enrich members to pay for the total bill cost.
7. Once redeemed, the Enrich RM50 Redemption e-voucher shall be deemed to be fully utilized, cannot be exchanged or substituted for other redemption campaign or other promotions offered by Malaysia Airlines or the participating restaurants.
8. Participating restaurants will not impose restrictions/blackout periods for voucher utilization.
9. The Enrich RM 50 e-voucher cannot be used in conjunction with any other discount, special offer or promotion, unless otherwise stated by the participating restaurants.
10. The Enrich RM50 e-vouchers can be used for dining in and must be in a single receipt.
11. Members are to contact Enrich at [enrich@malaysiaairlines.com](mailto:enrich@malaysiaairlines.com) immediately from the date of redemption to report any issues pertaining to the redemption of the Enrich RM50 e-voucher. Request after three (03) days from the date of redemption will not be entertained and will be deemed as redeemed and utilized. No Points refund or replacement of e-voucher will be accommodated.
12. For issues pertaining to the usage of the Enrich RM50 e-voucher, members are to contact the respective participating hotels/restaurants.
13. All other applicable terms and conditions shall apply.

### [C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this campaign. Any dispute concerning goods or services received under this campaign shall be settled between the Member and the participating restaurant. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. Enrich is not liable for **Participant** failure or delay in providing product and services to Enrich member.
3. In the event the Member do not wish to use the Enrich RM50 e-voucher to dine at these Restaurants, the Member can utilize the redeemed Voucher for Temptations Inflight Shopping, subject to the Voucher's terms and conditions available in [www.malaysiaairlines.com](http://www.malaysiaairlines.com)
4. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign or with any of the Vouchers offered or forfeited. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and the participating outlet. Enrich shall bear no responsibility for resolving such disputes or for the dispute itself.
5. Subject to the prior written notice and agreement by Participant, Enrich reserves the right at any time to change, modify or cancel the Campaign rules without prior notice including regulations,



benefits and conditions of participation. All other applicable Enrich terms and conditions shall apply. Please visit [www.malaysiaairlines.com](http://www.malaysiaairlines.com).

6. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia. **Participant** agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
7. By participating in this Campaign, it is deemed that the Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Malaysia Airlines' absolute discretion, result in forfeiture of any of the vouchers. Malaysia Airlines shall not be liable for any claim whatsoever resulting from the member's participation in this Campaign.

**/end.**



**MALAYSIA AIRLINES BERHAD**  
(201401040794) (1116944-X)  
Administration Building, Southern Support Zone,  
KLIA, 64000 Sepang, Selangor, Malaysia.

