

## TERMS AND CONDITIONS

### Redemption of Enrich Kapten Batik RM50 e-voucher for Kapten Batik

1. The Redemption of Enrich Kapten Batik RM50 e-voucher for Kapten Batik is organized by Enrich, Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X) a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to “Organizer”)

And

Kapten Batik (M) Sdn Bhd (Company No. 1295865-D), a company incorporated in Malaysia and address at Lot 2-079A, Endah Parade, Jalan 1/149E, Taman Sri Endah Bandar Baru Sri Petaling, 57000 Kuala Lumpur (hereinafter referred to as “Kapten Batik”)

Redemption Period: Now until 28<sup>th</sup> February 2025 (11:59 PM, Malaysia Time)

Usage Period : Six (06) months from date of successful redemption

The Enrich Kapten Batik RM50 e-voucher for Kapten Batik is herein referred as “**Enrich Kapten Batik RM50 e-voucher**” in this Terms and Conditions.

#### **[A] Redemption of Enrich Kapten Batik RM50 e-voucher**

1. The Enrich Kapten Batik RM50 e-voucher is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points for this campaign is **3,000 Enrich Points for one (1) x Enrich Kapten Batik RM50 e-voucher.**
3. The Enrich Kapten Batik RM50 e-voucher can only be redeemed at Enrich Online ([www.enrich.malaysiaairlines.com](http://www.enrich.malaysiaairlines.com)) and the e-Voucher may not be redeemed or purchased with cash or credit card directly at any Kapten Batik outlets.
4. Once redeemed, the Enrich Kapten Batik RM50 e-voucher is non-transferable, non-refundable and cannot be exchanged for cash in part or full.
5. The appropriate number of Enrich Points will be deducted from the member’s Enrich account and will not be refunded under any circumstances. Once the Enrich Kapten Batik RM50 e-voucher has been redeemed, it is considered utilized even if not used.
6. Enrich Member must have sufficient Points in their Enrich account to redeem the Enrich Kapten Batik RM50 e-voucher. In the event, member do not have sufficient Points, the redemption request will not be processed and top up with cash/credit card is strictly not allowed.
7. The Redemption is on full Points term only; no Points + Cash terms is allowed.
8. There is no limit to the number of Enrich Kapten Batik RM50 e-voucher (s) to be redeemed as long as Enrich Points are sufficient in member’s account.
9. Once redemption is successful, a Redemption Confirmation Order Email containing the steps to retrieve and utilize the Enrich Kapten Batik RM50 e-voucher will be sent to the member’s registered email address in the Enrich profile.

**[B] Usage of Enrich Kapten Batik RM50 e-voucher**

1. The Enrich Kapten Batik RM50 e-voucher (s) is valid at participating Kapten Batik outlets in Malaysia as per Schedule A and can be used one-time only.
2. Combination of multiple Enrich Kapten Batik RM50 e-voucher (s), up to 50 e-Vouchers, is allowed in a single transaction.
3. In order to utilize the Enrich Kapten Batik RM50 e-voucher (s), Enrich member is required to follow the steps in the Redemption Confirmation Order Email (Including download Malaysia Airlines mobile application from Apple Store or Google Play Store and proceed as below.
  - a. When making payment, the Enrich member must present the Enrich Kapten Batik RM50 e-voucher at the Kapten Batik payment counter.
  - b. The staff at Kapten Batik will swipe at the “Redeem” tab on the Enrich Kapten Batik RM50 e-voucher.
  - c. Once successful, the total amount of Enrich Kapten Batik RM50 e-voucher (s) redeemed will be deducted from the total bill.
  - d. Enrich member is responsible to pay any difference of the total bill over and above the amount of redeemed Enrich Kapten Batik RM50 e-voucher by cash or credit card that is accepted at Kapten Batik outlet. Other payment types such as e-wallet is subject to the acceptance at Kapten Batik outlet.
4. The “Redeem” tab on the Enrich Kapten Batik RM50 e-voucher can be swiped **ONCE only**. The Enrich Kapten Batik RM50 e-voucher is considered as used once the ‘Redeem’ tab is selected. This action cannot be reversed.
5. The Enrich Kapten Batik RM50 e-voucher (s) is good for a one-time purchase only.
6. No minimum purchase is required to redeem the Enrich Kapten Batik RM50 e-voucher.
  - If the total purchase is less than the value of Enrich Kapten Batik RM50 e-voucher, no refunds will be allowed.
  - If the total purchase is more than the value of the Enrich Kapten Batik RM50 e-voucher, member is required to top-up and pay any difference by cash/credit card that is accepted at Kapten Batik outlet.
7. The Enrich Kapten Batik RM50 e-voucher can only be used for payment excluding any taxes or service charges. The taxes or service charges should be paid by the member either in cash or credit separately.
8. There will be no re-issuance of the Enrich Kapten Batik RM50 e-voucher upon the expiry date. No replacements or extension will be allowed for expired or lost Enrich Kapten Batik RM50 e-voucher.
9. The Enrich Kapten Batik RM50 e-voucher is valid in conjunction with any other promotions, discounts, and vouchers that is organized by Kapten Batik.
10. Kapten Batik and Enrich reserves the right to cancel or modify any order or revoke the use of the Enrich Kapten Batik RM50 e-voucher for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
11. Kapten Batik and Enrich will not be liable and/or be required to offer refund, replacement of Enrich Kapten Batik RM50 e-voucher, discounts, credits, cash or otherwise compensate customers for:
  - Incorrectly redeeming this e-Voucher;
  - discontinued or cancelled e-Voucher;
  - improper use of, or inability to redeem, a e-Voucher; or
  - the inability to use a e-Voucher due to technical issues
12. Enrich will not be liable for any defect or damage item purchase at Kapten Batik to the Enrich member.
13. Member to contact Kapten Batik outlet at 03-62117796 (Publika Shopping Gallery) or 03-20115825 (Bangsar Shopping Centre) for any purchase inquiries.
14. Enrich member must email [enrich@malaysiaairlines.com](mailto:enrich@malaysiaairlines.com) in case of e-voucher(s) not received with 72 hours (03 days) from date of redemption.
15. All other applicable terms and conditions shall apply.

**[C] General**

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and Kapten Batik. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Kapten Batik's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members
4. The Organizer and Kapten Batik reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html> and <https://www.kaptenbatik.com.my/legal/terms-of-service>.
5. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

**Schedule A: List of Kapten Batik Outlets**

<b>Company Name</b>	<b>Outlet Address</b>	<b>Telephone No</b>
Publika Shopping Gallery	Lot G3-11, Publika Shopping Gallery, Jalan Dutamas, Solaris Dutamas, 50480 Kuala Lumpur.	03-64143281
Bangsar Shopping Centre	F110, First Floor, Bangsar Shopping Centre, 285, Jalan Maarof, Bukit Bandaraya, 59000 Kuala Lumpur.	03-20115825
The Curve	G101, Ground Floor, The Curve, 6, Jalan PJU 7/3, Mutiara Damansara, 47800 Selangor.	03-76132235
Gurney Paragon Mall	2.27A, Level 2, Gurney Plaza Mall, 163-D Persiaran Gurney, 10250 Penang.	04-2868293
KL East Mall	G1-19, Ground Floor, KL East Mall 823, Jalan Lingkaran Tengah 2, KL Timur 53100 Kuala Lumpur	03-41614575