

TERMS AND CONDITIONS

ENRICH DORSETT HOTELS DINING REDEMPTION

The Redemption of Enrich RM50 e-voucher(s) on **Enrich Dorsett Hotels Dining Redemption** for Enrich Members (“Campaign”) is organized by Malaysia Airlines Berhad (“Enrich” or “Malaysia Airlines” or “Organizer”) and with the following participating Dorsett hotels/restaurants that are listed in Section B below.

[A] Redemption of Enrich RM50 e-voucher

1. During this campaign period, Enrich members will be able to redeem Enrich RM50 e-voucher (s) through **Enrich Online** at <https://www.malaysiaairlines.com/enrich-portal/login.html> and the RM50 e-voucher is to be presented and used at the participating hotels/restaurants
2. The **Enrich RM50 e-voucher** is only available in a denomination of RM50 and each e-voucher redemption requires **3,000 Enrich Points**. There will be no limitation on the quantity of e-voucher redeemable per Member.
3. The campaign period is as follows: -

Redemption period: Now until 31 May 2024, 11:59 PM

Usage period: Now until 31 May 2024, 11:59 PM

4. The Enrich RM50 e-voucher can only be redeemed at Enrich Online and may not be purchased with cash or credit card.
5. Once redeemed, the Enrich RM50 e-voucher is non-refundable and cannot be exchanged for cash in part or full. Enrich reserves the right to revise the Enrich Points required to redeem an e-voucher.
6. On agreeing to the Terms & Conditions of this campaign, members are to confirm the number of e-vouchers required before submitting the redemption request as once redeemed, the Enrich Points are not refundable.
7. Member must have enough Enrich Points in their Enrich Account to redeem for the Enrich RM50 e-voucher.
 - a) All Enrich Points required for the redemption must be earned by the same Member under the same Account number. Redemption requests must be made by the Account holder. Redemption requests from parties’ other than the Member, including Nominees will not be processed.
 - b) Once redeemed, the appropriate number of Enrich Points will be deducted from the Member’s Enrich Account and will not be refunded under any circumstances.
 - c) There will be no limitation to the quantity of e-voucher to be redeemed per Member.
 - d) The Enrich RM50 e-voucher, once issued, shall be deemed to be fully utilized even if not utilized, is non-refundable and may not be exchanged for cash.
8. Redemption for this Enrich Programme RM50 e-voucher is subject to availability.
9. Expired Enrich Programme RM50 e-voucher will not be accepted for use.
10. The participating hotel/restaurants shall not accept any usage of the Enrich Programme RM50 e-voucher after the end of the Campaign period.

[B] Usage of the Enrich RM50 e-voucher

1. The redemption campaign for the Enrich RM50 e-voucher will be available until **31 May 2024** and Enrich Members (“Member”) can use their redeemed Enrich RM50 e-voucher (s) as a mode of payment at the following participating hotels/restaurants that are listed below for dining purposes:

Participating Hotel	Participating Restaurants
Dorsett	<ol style="list-style-type: none">1. <u>Dorsett Hartamas</u><ul style="list-style-type: none">• Table Talk Restaurant2. <u>Dorsett Grand Subang</u><ul style="list-style-type: none">• The Emperor• Terazza Brasserie & Piano Lounge3. <u>Dorsett Kuala Lumpur</u><ul style="list-style-type: none">• Checkers Café (Lunch only)4. <u>Dorsett Putrajaya</u><ul style="list-style-type: none">• Citra Rasa



2. Only valid original Enrich Programme RM50 e-voucher (s) will be accepted at the participating Restaurants. Both parties reserve the right to refuse to accept any e-voucher which is deemed to have been photocopied, duplicated or which otherwise is suspected to be the subject of fraud.
3. Enrich members can only use the Enrich Programme RM50 e-voucher where the expiry date of the e-voucher is within the campaign period. Past Enrich Programme RM50 e-voucher is not allowed to be used.
4. The Enrich Programme RM 50 e-voucher (s) is non-transferable to another Enrich Member.
5. Top up by cash/credit card is required for bills more than the e-voucher value. No refund of balance is required should the value of the e-vouchers used is more than the total payable amount.
 Example: In the event where the value of the RM50 e-vouchers used is more than the total payable amount in the **participating restaurants, Participant** will not refund the balance. *(e.g.: total bill costs RM320, customer uses 7x RM50 e-vouchers for payment, the balance of RM30 will not be refund to the customer)*
6. Payment must be either with Enrich Programme RM50 e-voucher (s) in full or combination of e-vouchers and cash/credit card.
7. Once redeemed, the Enrich Programme RM50 Redemption e-voucher shall be deemed to be fully utilized, cannot be exchanged or substituted for other redemption campaign or other promotions offered by Malaysia Airlines or the participating restaurants.
8. Participating restaurants will not impose restrictions/blackout periods for e-voucher utilization.
9. The Enrich Programme RM50 e-voucher cannot be used in conjunction with any other discount, special offer or promotion, unless otherwise stated by the participating restaurants.
10. The Enrich Programme RM50 e-vouchers can be used for dining in and must be in a single receipt.
11. Contact Enrich at enrich@malaysiaairlines.com to report any issues pertaining to the redemption of the Enrich Programme RM50 e-voucher and the respective participating restaurants on the usage of the Enrich Programme RM50 e-voucher.
12. All other applicable terms and conditions shall apply.

[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this campaign. Any dispute concerning goods or services received under this campaign shall be settled between the Member and the participating restaurant. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. Enrich is not liable for the participating restaurants failure or delay in providing product and services to Enrich member.
3. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign or with any of the e-vouchers offered or forfeited. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and the participating outlet. Enrich shall bear no responsibility for resolving such disputes or for the dispute itself.
4. Subject to the prior written notice and agreement by the participating hotels, Enrich reserves the right at any time to change, modify or cancel the Campaign rules without prior notice including regulations, benefits and conditions of participation. All other applicable Enrich terms and conditions shall apply. Please visit www.malaysiaairlines.com.
5. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia. The participating hotels agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. By participating in this Campaign, it is deemed that the Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Malaysia Airlines' absolute discretion, result in forfeiture of any of the e-vouchers. Malaysia Airlines shall not be liable for any claim whatsoever resulting from the member's participation in this Campaign.

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