

TERMS AND CONDITIONS

Redeem Enrich Points for TGI Fridays RM50 e-Vouchers

The Enrich and TGI Fridays RM50 e-Voucher Redemption Campaign is organized by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X)), a company incorporated in Malaysia and having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to “Organizer”)

And

CRAVEAT INTERNATIONAL SDN. BHD (Registration 201501030637), a company incorporated in Malaysia and having its registered office at Unit 2.2, Level 2, Work@Clearwater, Jalan Changkat Semantan, Damansara Heights, 50490 Kuala Lumpur, Malaysia (hereinafter referred to as “Partner”)

Redemption Period : 7 November 2024 - 25 October 2025 (11:59 PM Malaysia Time)
Usage Period : 7 November 2024 - 25 October 2025 (11:59 PM Malaysia Time)

[A] Redemption of TGIF RM50 e-Voucher

1. The TGIF RM50 e-Voucher is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points for this campaign is **3,000 Enrich Points** for one (1) unit of TGIF RM50 e-Voucher.
3. The TGIF RM50 e-Voucher can only be redeemed on Malaysia Airlines mobile app and Enrich Online (<https://enrich.malaysiaairlines.com/login>) and may not be redeemed or purchased with cash or credit card directly at TGIF website.
4. Once redeemed, the TGIF RM50 e-Voucher is non-refundable and cannot be exchanged for cash in part or full. However, the TGIF RM50 e-Voucher is transferable and may be utilized by Enrich member’s family and/or friends within the Usage Period.
5. The appropriate Enrich Points will be deducted from the member’s Enrich account and will not be refunded under any circumstances. Once the TGIF RM50 e-Voucher has been redeemed, it is considered utilized even if not used.
6. Enrich member must have sufficient Points in their Enrich account to redeem the TGIF RM50 e-Voucher. If member does not have sufficient Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
7. The Redemption is on full Points term only; no Points + Cash terms is allowed.
8. Once redemption is successful, a Redemption Confirmation Order Email will be sent to the member’s registered email address in the Enrich profile.
9. Redemption for this TGIF RM50 e-Voucher (s) is subject to availability.

[B] Usage of TGIF RM50 e-Voucher

1. The TGIF RM50 e-Voucher (s) is valid for use at TGIF’s physical stores and can be used one-time only.

2. In order to utilize the e-Voucher at TGIF outlets, Enrich member is required to follow the steps below:
 - a. Login to Malaysia Airlines mobile app.
 - b. Tab on MHvoucher, then select My Voucher to view your Active Voucher.
 - c. Select the voucher to utilize, and click 'USE NOW', the Redemption URL will appear.
 - d. Copy the Redemption URL, paste it into the browser address bar and click Search or Enter.
 - e. Present the TGIF e-voucher to the cashier.
 - f. Once successful, RM50 will be deducted from the total bill.
 - g. Enrich Member is responsible to pay any difference of the total bill over and above the amount of redeemed Enrich TGIF RM50 e-Voucher by cash or credit card, whichever is accepted at the physical stores.

Note: For physical store redemption, please ensure you are at the merchant store before you click 'USE NOW'. The "USE NOW" tab can only be clicked ONCE and this action cannot be reversed.

3. The locations of TGIF's physical store can be found at <https://fridays.com.my/find-us/>
4. Maximum of **two (2)** TGIF e-vouchers are allowed to be used in each table, each transaction.
5. The e-Voucher is not applicable on alcoholic beverages.
6. No minimum purchase is required to utilize the TGIF RM50 e-Voucher;
 - a. If the total purchase is less than the value of the TGIF RM50 e-Voucher, no refunds will be allowed.
 - b. If the total purchase is more than the value of the TGIF RM50 e-Voucher, member is required to top-up and pay the balance by cash or credit card.
7. Purchase made with TGIF RM50 e-Voucher (s) is non-refundable and non-exchangeable.
8. There will be no re-issuance of the TGIF RM50 e-Voucher upon the expiry date. No replacements or extension will be allowed for expired or lost e-Voucher.
9. The TGIF RM50 e-Voucher is not valid in conjunction with any other promotions, discounts, and vouchers that are organized by Partner.
10. Partner and Organizer reserves the right to cancel or modify any order or revoke the use of the TGIF RM50 e-Voucher for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
11. Partner and Organizer will not be liable and/or be required to offer refund, replacement of TGIF RM50 e-Voucher, discounts, credits, cash or otherwise compensate customers for:
 - a. incorrectly redeeming this e-Voucher;
 - b. discontinued or cancelled e-Voucher;
 - c. improper use of, or inability to redeem e-Voucher; or
 - d. the inability to use an e-Voucher due to technical issues
12. Organizer will not be liable for any damage to goods or items purchased at TGIF website.
13. Member to contact Partner Customer Service at **+60 16211 8529** or tgif1u@fridays.com.my to report on any damage or product purchase related matters.
14. Members are to contact Enrich at enrich@malaysiaairlines.com immediately within three (03) days from the date of redemption to report any issues pertaining to the redemption of TGIF RM50 e-Voucher(s). Request after three (03) days from the date of redemption will not be entertained.
15. Member may email Enrich at enrich@malaysiaairlines.com to report any issues pertaining to the TGIF RM50 e-Voucher redemption.
16. All other applicable terms and conditions shall apply.

[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and Partner. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Partner's failure or delay in providing the goods or services to Enrich Member.
3. The Organizer and Partner reserves the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html>
4. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
6. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
7. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

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