

## BHPETROL E-VOUCHER CODE REDEMPTION CAMPAIGN FOR ENRICH MEMBERS

### TERMS AND CONDITIONS

The Enrich and BHPetrol e-voucher(s) Redemption Campaign (“Campaign”) is organised by Enrich by Malaysia Airlines Berhad (Organiser).

1. The Enrich and BHPetrol e-voucher(s) Redemption Campaign is organised by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X)), a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to “Organiser”)

and

2. BOUSTEAD PETROLEUM MARKETING SDN BHD (Company No. 196401000488), a company incorporated in Malaysia and having its registered office at Level 15, Surian Tower, No.1 Jalan PJU 7/3, Mutiara Damansara, 47810 Petaling Jaya, Selangor Darul Ehsan, Malaysia (hereinafter referred to as “BHPetrol”)

#### [A] Redemption of BHPetrol e-Voucher(s)

1. The BHPetrol e-voucher(s) is available for redemption during the campaign period published in Enrich website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points for this Campaign is:

BHPetrol e-Voucher	Enrich Points
RM50	3,000

3. The Campaign Period is as follow:

**Redemption Period** : 02 Dec 2024 – 31 December 2025 11:59PM (Malaysia time)  
**Usage Period** : 02 Dec 2024 – 31 December 2025 11:59PM (Malaysia time)

4. The BHPetrol e-voucher(s) can only be redeemed on Malaysia Airlines mobile app and Enrich Online (<https://enrich.malaysiaairlines.com/login>) and may not be redeemed or purchased with cash or credit card directly at any BHPetrol stations.
5. Once redeemed, the BHPetrol e-voucher(s) is non-refundable, non-transferable and cannot be exchanged for cash or cheque in part or in full.
6. The appropriate Enrich Points will be deducted from the Enrich Member’s account and will not be refunded under any circumstances. Once the BHPetrol e-voucher(s) has been redeemed, it is considered utilised even if not used.

7. Enrich Member must have sufficient Enrich Points in their Enrich account to redeem the BHPetrol e-voucher(s). In the event, Enrich Member do not have sufficient Enrich Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Enrich Points term only; no Enrich Points + Cash terms is allowed.
9. Once redemption is successful, a Redemption Confirmation Order Email containing the link to retrieve the BHPetrol e-voucher(s) will be sent to the Enrich Member's registered email address in the Enrich Online.
10. Redemption for this BHPetrol e-voucher(s) is subject to availability.

#### [B] Usage of BHPetrol e-voucher

1. The BHPetrol RM50 e-Voucher(s) is applicable on fuel and items sold at all BHPetrol stations in Malaysia, as listed in <https://www.bhpetrol.com.my/find-a-station/>
2. In order to utilise the BHPetrol e-voucher(s), Enrich Member is required to follow below steps:
  - a) Login to Malaysia Airlines mobile app.
  - b) Tap on MHvoucher, then select My Voucher to view your Active Voucher.
  - c) Select the voucher to utilize, and click 'USE NOW'.
  - d) The voucher code will appear.
  - e) Present the voucher code to the Cashier upon payment.
  - f) Once successful, RM50 will be deducted from the total bill.Note: Please ensure you are at the merchant station before you click 'USE NOW'. The 'USE NOW' tab can only be clicked **ONCE** and this action cannot be reversed.
3. Combination of multiple BHPetrol e-voucher(s) is allowed in a single transaction.
4. The BHPetrol e-voucher is valid on full priced items only and is not applicable with other vouchers, promotions, or discounts.
5. The BHPetrol e-voucher(s) is good for a one-time purchase only.
6. No minimum purchase is required to redeem the BHPetrol e-voucher:
  - If the total purchase is less than the value of the BHPetrol e-voucher, no refunds will be allowed.
  - If the total purchase is more than the value of the BHPetrol e-voucher, member is required to top-up and pay any difference by cash/credit card that is accepted at BHPetrol's stations.
7. Purchases made with BHPetrol e-voucher is not refundable or exchangeable.
8. The eVoucher is not applicable to any payment utility bill payment service, purchase of tobacco, reload service, or carwash service.
9. There will be no re-issuance of the BHPetrol e-voucher upon the expiry date. No replacements or extension will be allowed for expired or lost e-voucher.

10. The BHPetrol e-voucher is valid in conjunction with any other promotions, discounts, and vouchers that is organised by BHPetrol.
11. BHPetrol and Enrich reserves the right to cancel or modify any order or revoke the use of the BHPetrol e-voucher for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
12. BHPetrol and Enrich will not be liable and/or be required to offer refund, replacement of BHPetrol e-voucher, discounts, credits, cash or otherwise compensate customers for:
  - Incorrectly redeeming this e-voucher;
  - Discontinued or cancelled e-voucher;
  - Improper use of, or inability to redeem, a e-voucher; or
  - The inability to use an e-voucher due to technical issues.
13. Enrich will not be liable for any damage to goods or items redeemed at BHPetrol station. Enrich Member to contact BHPetrol's Customer Service Hotline at 03-7719 9499 to report on any damage or product purchase related matters.
14. Enrich Members are to contact Enrich at [enrich@malaysiaairlines.com](mailto:enrich@malaysiaairlines.com) immediately from the date of redemption to report any issues pertaining to the redemption of the e-voucher code. Request after three (3) days from the date of redemption will not be entertained and will deemed as redeemed and utilized. No refund of Enrich Points or replacement of e-voucher code will be accommodated.
15. All other applicable terms and conditions shall apply.

#### [C] General

1. The Organiser, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and BHPetrol, save for where the dispute is in relation to the Organizer's redemption portal, in which the Organizer shall be responsible to settle it with the said member. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself, save for where the dispute is in relation to the Organizer's redemption portal.
2. The Organiser is not liable for BHPetrol failure or delay in providing the goods or services to Enrich Member.
3. The Organiser shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members.
4. The Organiser and BHPetrol reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits and conditions of participation. All other

applicable terms and conditions shall apply. Please visit [malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html](https://malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html)

5. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms and Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organiser's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organiser shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organiser and BHPetrol will not be held responsible for any typographical errors or misprint under these Terms and Conditions.