



BHPETROL E-VOUCHER REDEMPTION

Terms and Conditions

1. Organiser

The BHPetrol E-Voucher Redemption ("Promotion") is organised by Enrich by Malaysia Airlines Berhad ("Organiser").

- i. The Enrich and BHPetrol e-voucher(s) Redemption is organised by Enrich by Malaysia Airlines Berhad (Company No. 201401040794 (1116944-X)), a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to "Organiser").

and

- ii. Boustead Petroleum Marketing Sdn Bhd (Company No. 196401000488)), a company incorporated in Malaysia and having its registered office at Level 15, Surian Tower, No.1 Jalan PJU 7/3, Mutiara Damansara, 47810 Petaling Jaya, Selangor Darul Ehsan, Malaysia (hereinafter referred to as "BHPetrol").

2. Promotion Period

- **Redemption Period:** 29 August 2025 (00:00 MYT) – 30 September 2026 (23:59 MYT)
- **Usage Period:** 29 August 2025 (00:00 MYT) – 30 September 2026 (23:59 MYT)

3. Eligibility

- Open to all Enrich members with an active Enrich account.
- Enrich members must be logged in to Malaysia Airlines app and Enrich Online (<https://enrich.malaysiaairlines.com/login>).
- Only redemption made via Malaysia Airlines app and Enrich Online are eligible.
- Enrich Member must have sufficient Enrich Points in their Enrich account to redeem the BHPetrol e-voucher(s). In the event, Enrich Member do not have sufficient Enrich Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
- The Redemption is on full Enrich Points term only; no Enrich Points + Cash terms is allowed.
- Redemption for this BHPetrol e-voucher(s) is subject to availability.

4. Offer Rewards

Offer: BHPetrol e-Voucher(s) Redemption

- The BHPetrol e-voucher is available for redemption during the Redemption Period stated on the Enrich website, in specified denominations with the required Enrich Points as outlined in these terms and conditions.
- The amount of Enrich Points for this Promotion is:

BHPetrol e-Voucher	Enrich Points
RM50	3,000

- The BHPetrol e-voucher is valid for use during the Usage Period stated on the Enrich website and is available in specified denominations with the required amount of Enrich Points as outlined in these terms and conditions.



5. Offer Fulfilment

- Once redemption is successful, a Redemption Confirmation Order Email containing the link to retrieve the BHPetrol e-voucher(s) will be sent to the Enrich Member's registered email address in the Enrich Online.

6. Usage of BHPetrol e-voucher

- The BHPetrol RM50 e-Voucher(s) is applicable on fuel and items sold at all BHPetrol stations in Malaysia, as listed in <https://www.bhpetrol.com.my/find-a-station/>
- In order to utilise the BHPetrol e-voucher(s), Enrich Member is required to follow below steps:
 - Login to Malaysia Airlines mobile app.
 - Tap on MHvoucher, then select My Voucher to view your Active Voucher.
 - Select the e-voucher to utilize and click 'USE NOW'.
 - The e-voucher code will appear.
 - Present the e-voucher code to the Cashier upon payment.
 - Once successful, RM50 will be deducted from the total bill.

Note: Please ensure you are at the merchant station before you click 'USE NOW'. The 'USE NOW' tab can only be clicked **ONCE** and this action cannot be reversed.

- Combination of multiple BHPetrol e-voucher(s) is allowed in a single transaction.
- The BHPetrol e-voucher is valid on full priced items only and is not applicable with other vouchers, promotions, or discounts.
- The BHPetrol e-voucher(s) is good for a one-time purchase only.
- No minimum purchase is required to redeem the BHPetrol e-voucher:
 - If the total purchase is less than the value of the BHPetrol e-voucher, no refunds will be allowed.
 - If the total purchase is more than the value of the BHPetrol e-voucher, member is required to top-up and pay any difference by cash/credit card that is accepted at BHPetrol's stations.
- Purchases made with BHPetrol e-voucher is not refundable or exchangeable.
- The eVoucher is not applicable to any payment utility bill payment service, purchase of tobacco, reload service, or carwash service.
- There will be no re-issuance of the BHPetrol e-voucher upon the expiry date. No replacements or extension will be allowed for expired or lost e-voucher.
- The BHPetrol e-voucher is valid in conjunction with any other promotions, discounts, and vouchers that is organised by BHPetrol.
- BHPetrol and Enrich reserves the right to cancel or modify any order or revoke the use of the BHPetrol e-voucher for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
- BHPetrol and Enrich will not be liable and/or be required to offer refund, replacement of BHPetrol e-voucher, discounts, credits, cash or otherwise compensate customers for:
 - Incorrectly redeeming this e-voucher;
 - Discontinued or cancelled e-voucher;
 - Improper use of, or inability to redeem, a e-voucher; or
 - The inability to use an e-voucher due to technical issues.
- Enrich will not be liable for any damage to goods or items redeemed at BHPetrol station.
- Enrich members must report any issues related to this promotion within three (3) days of redemption. Reports made after this period will not be entertained and will be considered as



redeemed and utilized. No refunds of Enrich Points or replacements of e-voucher codes will be provided.

- All other applicable terms and conditions shall apply.

7. General

- The Organiser, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion. Any dispute concerning goods or services received under this promotion shall be settled between the Member and BHPetrol, save for where the dispute is in relation to the Organizer's redemption portal, in which the Organizer shall be responsible to settle it with the said member. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself, save for where the dispute is in relation to the Organizer's redemption portal.
- The Organiser is not liable for BHPetrol failure or delay in providing the goods or services to Enrich Member.
- The Organiser shall not be liable for any disruption to the Promotion, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Promotion, reasonable efforts shall be used to rectify the disruption and resume the Promotion on a fair and equitable basis to the Enrich Members.
- The Organiser and BHPetrol reserve the right at any time to change, modify or cancel the Promotion rules prior without notice including regulations, benefits and conditions of participation. All other
- The Terms and Conditions of the Promotion shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
- The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms and Conditions shall prevail.
- By participating in this Promotion, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organiser's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organiser shall not be liable for any claim whatsoever resulting from the Member's participation in this Promotion.

8. Other Applicable Terms

- The [Enrich Programme Terms and Conditions](#) apply.
- The [General Terms and Conditions for Enrich Promotions](#) shall also apply.

9. Contact Information

For any questions or issues related to this Promotion:

- Visit: <https://enrich.malaysiaairlines.com>
- Email: enrich@malaysiaairlines.com
- Call Malaysia Airlines Global Contact Centre:
 - Within Malaysia: 1 300 88 3000
 - Outside Malaysia: +603 7843 3000

For any damage or product purchase related matters:

- BHPetrol's Customer Service Hotline: +603 7719 9499