



# TERMS AND CONDITIONS Royal Selangor International Sdn Bhd

- 1. The Enrich X Royal Selangor International Sdn Bhd Privilege Discounts ("Promotion") for Enrich Members is organised by Enrich by Malaysia Airlines Berhad and Royal Selangor International Sdn Bhd ("Organisers").
- 2. Royal Selangor is managed by Royal Selangor International Sdn Bhd (Company No. 008946-K), a company incorporated in Malaysia and having its registered address at 4 Jalan Usahawan 6, 53300 Setapak Jaya, Kuala Lumpur, Malaysia ("Royal Selangor")

# [A] Duration & Eligibility

- 1. This Promotion is from 01 May 2025 to 30 April 2026 ("Promotion Period") and open to all Enrich Members subject to the following Terms and Conditions.
- 2. The Promotion and the privilege offered is open to all Enrich Members at Participating Royal Selangor Stores (details in Exhibit 1).
- 3. During the Promotion Period, Enrich Blue, Silver, Gold and Platinum Members will be entitled to the following privilege offers: -

Privilege Offers	Mechanics/ Requirement	Enrich Members Tier
10% discount with minimum purchase and upgrade to Elite or Elite+ Qualifiers criteria:  i. Malaysia: RM2,000 in a single receipt ii. London: £400 in a single receipt iii. Hong Kong: \$4,000 in a single receipt iv. Singapore: \$800 in a single receipt Elite and Elite+ member will then enjoy the privileges offered in the subsequent transaction onwards in all Royal Selangor's outlets.	<ul> <li>a. Minimum purchase is required in a single receipt.</li> <li>b. All Enrich Members are eligible for this privilege offer.</li> <li>c. Enrich Members are required to present the privilege offer e-Voucher on Malaysia Airlines app to redeem the offer.</li> </ul>	Blue Silver Gold Platinum

4. Enrich Members will not earn Enrich Points or Tier Elite Points for any purchases at the outlet under this Promotion.





- 5. In order to utilise the Special Privilege Discount e-voucher ("e-voucher"), Enrich Members are required to follow the steps below:
  - a. To search the e-voucher:
    - i. Download Malaysia Airlines app.
    - ii. Login to Enrich account.
    - iii. Click 'MHvoucher' and select the preferred e-voucher under 'Privilege Offers'.
  - b. How to claim the e-voucher:
    - i. After selecting the voucher from 'Privilege Offers', click 'Redeem' and then 'Confirm' to claim the Deal.
    - ii. Deal is successfully redeemed.
    - iii. Click 'View My Active Vouchers' button to view the claimed Deal.
  - c. How to use the e-voucher:
    - i. Enrich Member MUST be present at the Royal Selangor store.
    - ii. Open the Malaysia Airlines app, choose 'MHvoucher' and select My Voucher to view Active Voucher.
    - iii. Select the voucher that you want to use, and Click 'Use Now' button
    - iv. Click 'Yes' button to confirm.
    - v. QR code, Barcode and Text Code will be displayed and to be used at Merchant.
    - vi. Present the e-voucher upon payment at the cashier.
- 6. Enrich Members are required to present the Privilege Discount e-voucher on Malaysia Airlines app upon payment at the cashier to be eligible for the discount.
- 7. Only one (1) Privilege Discount e-voucher can be used per transaction.
- 8. An Enrich Member can claim up to ten (10) e-vouchers per month.

# [B] General Terms and Conditions

- 1. The Organisers, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion. Any dispute concerning goods or services received under this Special Privilege Discounts Promotion shall be settled between the Member and Royal Selangor. Enrich by Malaysia Airlines shall bear no responsibility for resolving such disputes or for the dispute itself.
- 2. The Organiser is not liable for Royal Selangor failure or delay in providing the goods or services to Enrich Member.
- The Organiser reserves the right at any time to change, modify or cancel the Promotion rules
  prior without notice including regulations, benefits and conditions of participation. All other
  applicable terms and conditions shall apply. Please visit
  <a href="https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html">https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html</a>.





- 4. The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
- 5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms and Conditions and the translated version, the English Terms and Conditions shall prevail.
- 6. By participating in this Promotion, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organiser's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organiser shall not be liable for any claim whatsoever resulting from the Enrich Member's participation in this Promotion.
- 7. The Organiser will not be held responsible for any typographical errors or misprint under these Terms and Conditions.





#### **EXHIBIT 1**

# List of Royal Selangor Outlets

Participating Outlets/branches are as per published in Royal Selangor official website:

## London, United Kingdom

Royal Selangor Battersea Power Station

Address: G-017D, 30, Ground Floor, The Power Station, Battersea Power Station, Circus Road South SW11 8BU, London

#### Singapore

Royal Selangor ION Orchard

Address: 2 Orchard Turn, ION Orchard, #04-20, 238801, Singapore

Royal Selangor (S) Pte Ltd

Address: 10 Bayfront Avenue, #B2-92 The Shoppes at Marina Bay Sands, 018956, Singapore

#### Hong Kong

Royal Selangor Hong Kong,

Address: Shop 231, 2/F Prince's Building, 10 Chater Road, Central, Hong Kong

#### Malaysia

#### Kuala Lumpur

Royal Selangor Visitor Centre

Address: 4, Jalan Usahawan 6, Setapak Jaya, 53300 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur

Royal Selangor Suria KLCC

Address: 118B, Level 1, Ramlee Mall, Suria KLCC Kuala Lumpur City Centre, 50088, Kuala Lumpur

Royal Selangor Pavilion

Address: Lot 3.01.06 & C3.10.1A, Level 3 Pavilion Shopping Mall 168, 55100, Wilayah Persekutuan

Kuala Lumpur

Royal Selangor Bangsar Shopping Centre

Address: S4, 2nd Floor, Bangsar Shopping Centre, 285, Jalan Maarof, 59000, Kuala Lumpur

Royal Selangor Plaza The Exchange TRX

Address: L1.100.0,Level 1, Plaza The Exchange TRX, Persiaran TRX, Tun Razak Exchange, 55188 Kuala

Lumpur

Royal Selangor The Gardens

Address: F 207 First Floor The Gardens, Mid Valley City Lingkaran Syed Putra, 59200, Kuala Lumpur

Enrich 201401040794 (1116944-X)

1st Floor, Administration Building, Southern Support Zone, KLIA, 64000 Sepang, Selangor, Malaysia.





## Selangor

Royal Selangor Sunway Pyramid

Lot G-1.39, Sunway Pyramid Mega Mall 3, Jalan PJS11/15, Bandar Sunway, 46150 Petaling Jaya, Selangor Darul Ehsan

Royal Selangor 1 Utama

G 101, Ground Floor, 1 Utama Shopping Centre 1, Lebuh Bandar Utama, 47800, Petaling Jaya, Selangor Darul Ehsan

Royal Selangor KLIA2 Satellite

Address: S6-2-A23 Terminal KLIA2, Jln KLIA2, 64000, Sepang, Selangor Darul Ehsan

# Johor

Royal Selangor Komtar JBCC

Address: Lot G 28, Ground Floor, Jalan Wong Ah Fook, 80000, Johor Bahru, Johor

# **Penang**

Royal Selangor Gurney Plaza

Address: 170-01-01A/31A First Floor, Plaza Gurney, 10250, Persiaran Gurney, Penang

Royal Selangor Straits Quay

Address: 3A-G-1, Straits Quay, Jalan Seri Tanjung Pinang, 10470, Tanjung Tokong, Penang

Royal Selangor Penang International Airport

Address: L2LFB04C, Level 2, Public Concourse, Departure Hall (Landside) Penang International Airport, 11900, Bayan Lepas, Penang

# Sabah

Royal Selangor Suria Sabah

Lot G 67A & G67B, Ground floor, Suria Sabah Shopping Mall, 1 Jalan Tun Fuad Stephens, 88000 Kota Kinabalu, Sabah

Royal Selangor Imago

Address: Lot G-31A, Ground Floor, Imago KK Times Square, Off Jalan Coastal, 88100 Kota Kinabalu, Sabah