

## TERMS AND CONDITIONS

### Enrich X Flight Club Signature / Flight Club Grab 'n' Go Malaysia Special Privilege Discounts

1. The Enrich X Flight Club Signature / Flight Club Grab 'n' Go Malaysia Special Privilege Discounts ("Campaign") for Enrich Members is organised by Enrich by Malaysia Airlines Berhad and Plaza Premium Lounge Malaysia Sdn Bhd ("Organisers").
2. The Flight Club Signature Malaysia and the Flight Club Grab 'n' Go Malaysia are managed by Plaza Premium Lounge Malaysia Sdn Bhd, a company incorporated in Malaysia and having its registered address located at L10F-21-25, Gateway@KLIA2, Level 1, Terminal KLIA2, KL International Airport, Jalan KLIA2/1, 64000 KLIA.

#### [A] Duration & Eligibility

1. This Campaign is from **15 November 2023** to **15 October 2024** ("Campaign Period") and open to all Enrich Members, subject to the following Terms and Conditions.
2. The Campaign and the privilege offered is open to all Enrich Members at restaurants in Malaysia below ("Eligible Outlet(s)"):

Eligible Outlets	Address
Flight Club Signature	Lot No.SAT-M-A23, Mezzanine Level, Satellite Building (International Departure), Kuala Lumpur International Airport Terminal 1
Flight Club Grab 'n' Go	L2M-26-28, Level 2M (next to Aerotel Kuala Lumpur), Gateway@KLIA2, Kuala Lumpur International Airport Terminal 2

3. During the Campaign Period, Enrich Platinum, Gold, Silver and Blue Members will be entitled to the following Special Privilege Discount ("Promotion"):

Privilege Discount	Mechanics/ Requirement
20% off total bills at Flight Club Signature Malaysia and/or the Flight Club Grab 'n' Go Malaysia, with a minimum order of one (1) main dish.	<ol style="list-style-type: none"><li>a. All Enrich Members are eligible for this Promotion.</li><li>b. Enrich Members are required to present the Special Privilege Discount e-Voucher ("e-voucher") on Malaysia Airlines app to redeem the Promotion.</li><li>c. Enrich Members who pay the bill using EnrichMoney Visa Prepaid Card are eligible to the Promotion too.</li></ol>

4. Enrich Members will not earn Enrich Points or Tier Elite Points for any purchases at this outlet under this Campaign.
5. In order to utilise the e-voucher, Enrich Members must be present at the outlet, and are required to follow the steps below:
  - i. Download the Malaysia Airlines app.
  - ii. Login to Enrich Account.
  - iii. Click 'MHvoucher' and select the e-voucher under 'Hot Deals'.
  - iv. Click "Redeem" then "Confirm" to claim the deal. You can view your claimed deal via 'View My Vouchers'.

- v. To use the e-voucher, click 'Use Now' and 'Yes' to confirm. A QR code, barcode and text code will be displayed.
  - vi. Present the e-voucher upon payment at the cashier.
6. Only one (1) e-voucher can be used per transaction, with a minimum order of one (1) main dish.
  7. An Enrich Member can claim up to ten (10) e-vouchers per month.
  8. The e-voucher is non-refundable or re-issuable and, cannot be converted into cash value.
  9. Any dispute on the purchase made is to be addressed with Flight Club Signature Malaysia and/or the Flight Club Grab 'n' Go Malaysia. Enrich will not be responsible for any disagreements on the purchase(s) made at Flight Club Signature Malaysia and/or the Flight Club Grab 'n' Go Malaysia.

#### **[B] General Terms and Conditions**

1. Enrich by Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Enrich Member and Flight Club Signature Malaysia and/or the Flight Club Grab 'n' Go Malaysia. Enrich by Malaysia Airlines shall bear no responsibility for resolving such disputes or for the dispute itself.
2. Enrich by Malaysia Airlines is not liable for Flight Club Signature Malaysia's and/or the Flight Club Grab 'n' Go Malaysia's failure or delay in providing the goods or services to Enrich Member.
3. The Organisers reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html>
4. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms and Conditions and the translated version, the English Terms and Conditions shall prevail.
6. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organisers' absolute discretion, result in forfeiture of any of the goods or services rendered. The Organisers shall not be liable for any claim whatsoever resulting from the Enrich Member's participation in this Campaign.
7. The Organisers will not be held responsible for any typographical errors or misprint under these Terms and Condition.

/end.